



# BOARD OF COMMISSIONERS

1 S. Main St., 8<sup>th</sup> Floor  
Mount Clemens, Michigan 48043  
586.469.5125 FAX 586.469.5993  
macombcountymi.gov/boardofcommissioners

JULY 21, 2011

## NOTICE OF MEETING

There will be a meeting of the **BOARD OF COMMISSIONERS** on Thursday, July 28, 2011, at **7 p.m.**, on the 9th Floor of the County Administration Building, in the Commissioners' Board Room, Mount Clemens.

(Invocation this month is by Commissioner Don Brown)

## TENTATIVE AGENDA

1. Presentation to Randy Crowell - 2011 Volunteer Winner (Flynn)
2. **COMMITTEE REPORTS:**
  - a) Health & Human Services, July 21 (attached)
3. **RESOLUTIONS:**
  - a) Full Faith and Credit Resolution for the Oakland-Macomb Interceptor Drain Drainage District Bonds (recommended by Economic Development Committee on 7-21-11) (attached)
  - b) Commending and Supporting Commissioner Toni Mocerì's Participation in the Marshall Memorial Fellowship – Fall 2011 Program (offered by Board Chair; currently being developed)
4. Correspondence from Executive

In addition to the agenda items listed, a committee report is anticipated from the following committee meetings: Finance, Board Operations and Courts & Clerk/Register of Deeds, July 26.

Any other matters that require Full Board consideration and the reports listed above will be attached to your official Full Board agenda.

Corinne Bedard  
Committee Reporter

## MACOMB COUNTY BOARD OF COMMISSIONERS

Kathy D. Vosburg  
District 8  
Chair

Marvin E. Sauger  
District 2  
Vice Chair

Fred Miller  
District 9  
Sergeant-At-Arms

Toni Mocerì - District 1

David Flynn - District 4

James L. Carabelli - District 6

Roland R. Fraschetti - District 10

Bob Smith - District 12

Phillip A. DiMaria - District 3

Ray Gralowski - District 5

Don Brown - District 7

Kathy Tocco - District 11

Joe Sabatini - District 13



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July 21, 2011

**TO: BOARD OF COMMISSIONERS**

**FROM: TONI MOCERI, CHAIR**  
**HEALTH & HUMAN SERVICES COMMITTEE**

**RE: RECOMMENDATION FROM HEALTH & HUMAN SERVICES**  
**COMMITTEE MEETING OF JULY 21, 2011**

At a meeting of the Health & Human Services Committee, held Thursday, July 21, 2011, the following recommendation was made and is being forwarded to the Full Board for approval:

**1. COMMITTEE RECOMMENDATION – MOTION (SEE ATTACHED)**

A MOTION WAS MADE BY TOCCO, SUPPORTED BY FLYNN, TO RECOMMEND THAT THE BOARD OF COMMISSIONERS APPROVE THE AREA AGENCY ON AGING 1-B (AAA 1-B) FY 2012 ANNUAL IMPLEMENTATION PLAN; FURTHER, A COPY OF THIS BOARD OF COMMISSIONERS' ACTION IS DIRECTED TO BE DELIVERED FORTHWITH TO THE OFFICE OF THE COUNTY EXECUTIVE. THE MOTION CARRIED.

**A MOTION TO ADOPT THE COMMITTEE REPORT WAS MADE BY CHAIR MOCERI, SUPPORTED BY VICE-CHAIR FLYNN.**

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Ray Gralowski - District 5

Don Brown - District 7

Kathy Tocco - District 11

Joe Sabarini - District 13

RESOLUTION NO. \_\_\_\_\_

FULL BOARD MEETING DATE: \_\_\_\_\_

AGENDA ITEM: \_\_\_\_\_

**MACOMB COUNTY, MICHIGAN**

**RESOLUTION TO** approve the Area Agency on Aging 1-B (AAA 1B) FY 2012 Annual Implementation Plan ~~and forward to the Finance Committee for the required County matching funds.~~

**INTRODUCED BY:** Toni Mocerri, Chair, Health & Human Services

**COMMITTEE/MEETING DATE**  
Health & Human Services 7-21-11  
\_\_\_\_\_  
\_\_\_\_\_



Advocacy • Action • Answers on Aging

County Access Centers

July 6, 2011

**Oakland/Main Office**  
29100 Northwestern Hwy.  
Suite 400  
Southfield, MI 48034  
Phone: 248-357-2255  
800-852-7795  
Fax: 248-948-9691

Commissioner Kathy Vosburg, Chairperson  
Macomb County Board of Commissioners  
47395 Sugarbush  
Chesterfield, MI 48047

Dear Commissioner Vosburg:

**Livingston/Washtenaw**  
3941 Research Park Dr  
Suite B  
Ann Arbor, MI 48108  
Phone: 734-213-6704  
Fax: 734-213-6806

Enclosed please find a copy of the Area Agency on Aging 1-B (AAA 1-B) FY 2012 Annual Implementation Plan. This Plan was adopted by action of the AAA 1-B Board of Directors on June 24, 2011, and has been submitted to the Michigan Office of Services to the Aging for approval. The AAA 1-B Board of Directors' review and approval process involves two appointees from each Region 1-B county Board of Commissioners, a member commissioner and an older adult representative. As you may know, the AAA 1-B Board of Directors consists of a majority of county commission appointees. The plan has also been reviewed and approved by the AAA 1-B Advisory Council, and has been the subject of a public hearing, where favorable comments on the plan were received.

**Macomb**  
39090 Garfield  
Suite 102  
Clinton Twp., MI 48038  
Phone: 586-226-0309  
Fax: 586-226-0408

This document is being sent to you in accordance with a directive from the Michigan Office of Services to the Aging, which allows each county Board of Commissioners to adopt a resolution of approval for the plan. A model resolution is enclosed for your convenience. State policy stipulates that if a county chooses to take such action, it must be completed by July 29, 2011. I am planning to attend the Board of Commissioners meeting on July 28 to discuss the plan, answer any questions, and ask for action to approve the plan. Please forward any adopted resolution, or minutes of the meeting where such action is taken, to the AAA 1-B, Attention: Deanna Mitchell.

**Monroe**  
14930 LaPlaisance  
Suite 130  
Monroe, MI 48161  
Phone: 734-241-2012  
Fax: 734-241-6877

Thank you for your consideration of this request. If you have questions or require assistance relative to the plan, please contact Andrea Layman, Director of Network Development, at (248) 262-9924.

**St. Clair**  
501 Gratiot Blvd.  
Suite 2  
Marysville, MI 48040  
Phone: 810-388-0096  
Fax: 810-388-0122

Sincerely,

A handwritten signature in cursive script that reads 'Tina Abbate Marzolf'.

Tina Abbate Marzolf  
Chief Executive Officer

sa

Enclosures

c: Mark Hackel  
Toni Mocerì  
Sandra Hann



Advocacy • Action • Answers on Aging

July 6, 2011

County Access Centers

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29100 Northwestern Hwy  
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Fax: 734-241-6877

St. Clair  
501 Gracior Blvd.  
Suite 2  
Marysville, MI 48040  
Phone: 810-388-0096  
Fax: 810-388-0122

Website: [www.aaa1b.com](http://www.aaa1b.com)

Mr. Mark Hackel  
Macomb County Executive  
1 South Main St.  
Mt. Clemens, MI 48043

Dear Mr. Hackel:

Enclosed please find a copy of the Area Agency on Aging 1-B (AAA 1-B) FY 2012 Annual Implementation Plan. This Plan was adopted by action of the AAA 1-B Board of Directors on June 24, 2011, and has been submitted to the Michigan Office of Services to the Aging for approval. The AAA 1-B Board of Directors' review and approval process involves two appointees from each Region 1-B county Board of Commissioners, a member commissioner and an older adult representative. As you may know, the AAA 1-B Board of Directors consists of a majority of county commission appointees. The plan has also been reviewed and approved by the AAA 1-B Advisory Council, and has been the subject of a public hearing, where favorable comments on the plan were received.

This document is being sent to your office to ensure that you are aware of the work of the AAA 1-B. Please note that in accordance with a directive from the Michigan Office of Services to the Aging, each county Board of Commissioners is requested to adopt a resolution of approval for the plan. We have sent this plan to Commissioner Kathy Vosburg along with a model resolution for the Board's convenience. State policy stipulates that if a county Board chooses to take such action, it must be completed by July 29, 2011. Further, I plan to briefly present the plan to the Board of Commissioners to determine if they have any questions or comments regarding the plan. I would be happy to meet with your office as well to do the same.

Please keep in mind that this plan forms the basis for the allocation of funding to support senior services in the region. It is the document we will use to submit a match request to the Executive Office to support the drawdown of state and federal funding that will support the home- and community-based services described in the report. This request will be sent under separate cover along with information describing the specific services and federal funding that will be allocated to Macomb County. If you have any questions about this match request, or wish to discuss the procedure for requesting these funds, please do not hesitate to contact me.

Thank you for your consideration of these materials. If you have questions or require assistance relative to the plan, please contact me at (248) 262-9200 or [tabbatemarzolf@aaa1b.com](mailto:tabbatemarzolf@aaa1b.com).

Sincerely,

A handwritten signature in black ink that reads "Tina Abbate Marzolf". The signature is fluid and cursive, with a long horizontal stroke at the end.

Tina Abbate Marzolf  
Chief Executive Officer

sa

Enclosures

c: Kathy Vosburg  
Toni Mocerì  
Sandra Hann  
Melissa Roy



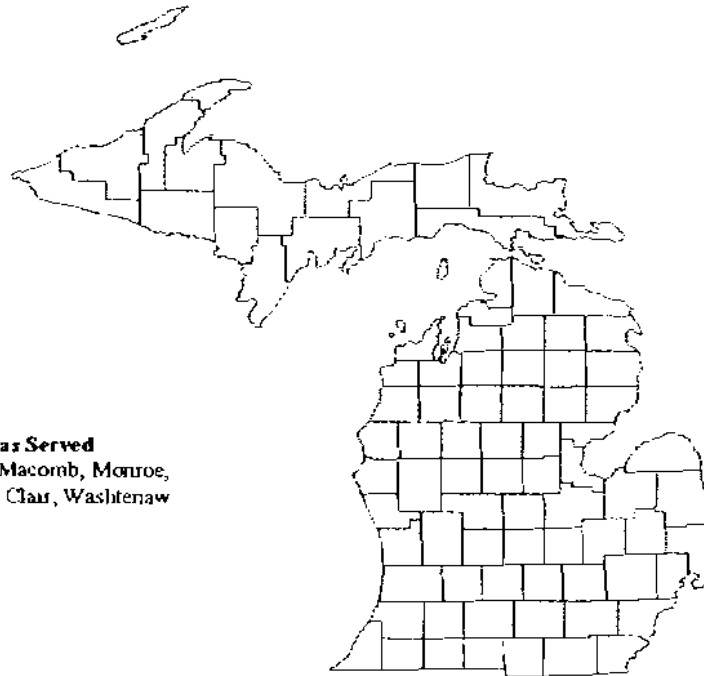
MICHIGAN OFFICE OF SERVICES TO THE AGING  
ANNUAL & MULTI YEAR IMPLEMENTATION PLANS (AMPS)

# 2012 ANNUAL IMPLEMENTATION PLAN

AREA AGENCY ON AGING 1-B

*\$6.8 million +  
Services to  
region*

**Areas Served**  
Livingston, Macomb, Monroe,  
Oakland, St. Clair, Washtenaw



29100 NORTHWESTERN HWY., SUITE 400  
SOUTHFIELD, MI 48034  
248-357-2255  
1-800-852-7795  
248-948-9691 (Fax)  
TINA ABBATE MARZOLF, DIRECTOR  
[www.aaa1b.org](http://www.aaa1b.org)

Office of Services to the Aging Field Representative  
Steve Betterly, 517-373-4089  
[betterlys@michigan.gov](mailto:betterlys@michigan.gov)



**MICHIGAN OFFICE OF SERVICES TO THE AGING**

**ANNUAL & MULTI YEAR IMPLEMENTATION PLANS (AMPs)**

Area Agency On Aging 1-B

FY: 2012

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## MICHIGAN OFFICE OF SERVICES TO THE AGING

### ANNUAL & MULTI YEAR IMPLEMENTATION PLANS (AMPs)

Area Agency On Aging 1-B

FY: 2012

#### County/Local Unit of Govt. Review

##### AAA Response:

In April, the AAA 1-B contacts each Region 1-B county Board of Commissioners (BOC) to determine their July meeting date and deadlines for submission of materials.

The AAA 1-B Advisory Council and Board of Directors approve the Annual Implementation Plan (AIP) during their June meetings. Upon Board approval, the AAA 1-B sends a copy of the AIP, and a draft resolution to the Chairperson of each county BOC, with a letter requesting approval of the AIP by July 29. The materials are sent via certified mail with a signature required to confirm delivery. A copy of the materials is also emailed to each of the BOC's clerk/administrative assistant who is asked to ensure approval of the AIP is placed on the July meeting agenda.

A representative from AAA 1-B attends each BOC's July meeting to answer any questions and encourage approval of the AIP. No action by a BOC is considered approval. The AAA 1-B notifies OSA by August 2 of the status of county level approval of the AIP.





## MICHIGAN OFFICE OF SERVICES TO THE AGING

### ANNUAL & MULTI YEAR IMPLEMENTATION PLANS (AMPs)

Area Agency On Aging 1-B

FY: 2012

#### Plan Overview

##### AAA Response:

The AAA 1-B is a non-profit organization that is responsible for services to more than 550,000 persons age 60 and older and adults with disabilities residing in Livingston, Macomb, Monroe, Oakland, St. Clair and Washtenaw counties. The AAA 1-B is dedicated to: 1) advocating on issues of concern to older persons and persons with disabilities; 2) allocating federal and state funds for social and nutrition services; 3) ensuring access to a network of long-term care services; 4) developing new older adult and independent living service programs; 5) coordinating activities with other public and private organizations; and 6) assessing the needs of older adults and adults with disabilities and linking them with needed community-based long-term care services. The AAA 1-B prioritizes activities that allow older people to maintain their independence with dignity and places a special emphasis on assistance to frail, low-income, disadvantaged, and minority elders and adults with disabilities.

This AIP proposes to support the following array of services:

- Adult Day Health Service
- Care Management
- Chore
- Community Living Program
- Community Living Services
- Congregate Meals
- Elder Abuse Prevention
- Evidence-Based Disease Prevention
- Grandparents Raising Grandchildren
- Health Benefits Education
- Hearing Assistance
- Home Delivered Meals
- Home Injury Control
- Homemaking
- Information & Assistance
- In-Home Respite
- Legal Assistance
- Long Term Care Ombudsman
- Medication Management Unmet Needs
- National Family Caregiver Support Program
- Nursing Facility Transition Services
- Nursing Home Diversion
- Out-of-Home Respite
- Personal Care
- Public Education
- Residential Services
- Resource Advocacy
- Transportation
- Vision Services



## MICHIGAN OFFICE OF SERVICES TO THE AGING

### ANNUAL & MULTI YEAR IMPLEMENTATION PLANS (AMPs)

Area Agency On Aging 1-B

FY: 2012

#### Volunteer Caregiver

##### FY 2011 State Goals Update

- ADRC pre-emerging status application submitted on behalf of the coalition. Currently working to make needed changes with goal to achieve emerging status by the end of the fiscal year.
- Five community members were trained as transportation advocates to increase 1-B participation with county and Local Advisory Council (LAC) transportation committees.
- Twelve Creating Confident Caregiver programs have been planned throughout FY 2011 around the 1-B region, with preliminary evidence (via self-report) of reducing caregiver stress.
- Community Living Program expanded to include an option for individuals to receive a limited amount of service and then purchase services privately at a reduced rate.
- Workgroup convened with Resource Advocacy contractors and 1-B staff to re-write the Resource Advocacy service definition (draft) to include the Community Living Program and Options Counseling services. This definition is included in the AIP for approval.
- Contract for evidence-based disease prevention programs were issued to the National Kidney Foundation and the Chelsea Senior Center. These are the first contracts of their kind in Region 1-B.
- Nine-point public policy and advocacy platform developed and published (projected completion before September 2011). Work on the public policy issues is progressing well.
- Workgroup of experts convened to research and identify outcomes for nutrition services. Preliminary data indicates over 100 lives saved through home delivered meal programs for older adults.
- Sixteen professionals trained on the evidence-based Tailored Caregiver Assessment and Referral® program.

A

##### FY 2012 Goals & Partnerships highlights

The development of a comprehensive and coordinated service delivery system has been facilitated by the AAA 1-B through partnerships with a diverse array of private and non-profit organizations dedicated to delivering quality services. This year, additional efforts will focus on improving access to needed long-term care resources for targeted populations by growing the Community Living Program (CLP) and using specific strategies to help people to use their own resources to purchase or try services rather than being placed on a waiting list. In-home, access and respite services will continue to remain a high priority, as well as exploring opportunities to strengthen other community services and enhance opportunities for older adults and adults with disabilities to engage in more evidenced-based wellness and prevention activities. Highlights for 2012 include growth of the Care Transitions program; partnerships with community mental health agencies to address the gap between aging and mental health services in southeastern Michigan; and training and facilitation of an evidence-informed healthy eating program for older adults.

##### Budget Scenario Planning

The AAA 1-B is planning for FY 2012 with maintenance of FY 2011 funding for all services. Despite previously expected cuts at the state level, OSA programs will be maintained in 2012 with no reduction in funding. Although 2012 federal funding levels have not yet been determined, the AAA 1-B is planning for maintenance of 2011 federal funding as well.



## MICHIGAN OFFICE OF SERVICES TO THE AGING

### ANNUAL & MULTI YEAR IMPLEMENTATION PLANS (AMPs)

Area Agency On Aging 1-B

FY: 2012

One significant change in the budget is related to in-home services. 100% of the FY 2011 funding for personal care, homemaking and in-home respite programs was maintained for FY 2012. However, these services will no longer be funded per distinct service, but rather combined under the new service definition of Community Living Program (CLP), which was approved in the FY 2011 AIP. Combining these services under the CLP will allow us to move to a more person-centered service delivery model and allow for expansion of the Agency with Choice (AWC) program.

#### Contingency Plan

In the event that federal funding is reduced, the AAA 1-B will adjust funding cuts in accordance with the AAA 1-B prioritization plan. Under this scenario, the Home Injury Control and Public Education programs could be cut. Funding from the congregate meal program may be transferred to protect the high priority home delivered meal program. Other high priority services will receive preference over lower priority services.



MICHIGAN OFFICE OF SERVICES TO THE AGING

ANNUAL & MULTI YEAR IMPLEMENTATION PLANS (AMPs)

Area Agency On Aging 1-B

FY: 2012

Public Hearings

AAA Response:

Date	Location	Time	Is Barrier Free	No of Attendees
05/24/2011	Area Agency on Aging 1-B, 29	01:00 PM	Yes	8

Narrative:

The purpose of the public forum was to provide interested parties, i.e. older adults, caregiver, service... providers etc., an opportunity to testify on the AAA 1-B 2012 AIP planned programs and services. Eight service providers were in attendance, as well as several AAA 1-B staff members and one representative from OSA.

The AAA 1-B CEO and Director of Network Development explained the highlights of the plan, including plans to eliminate programs and reduce funding for some services based on the expected 9% cuts for state funding. At the time of the hearing, the AAA 1-B proposed eliminating the Home Injury Control service as well as public education, and shifting \$600,000 from Congregate to Home Delivered Meals.

No verbal testimony was given at the hearing. Attendees reported that their participation was to hear of any updates or testimony from others.

Written testimony from two current AAA 1-B contractors was received and reviewed: Oakland Livingston Human Service Agency (OLHSA) and Deaf & Hearing Impaired Services, Inc. Their letters are attached. OLHSA disagreed with the elimination of the Home Injury Control program. The Deaf & Hearing Impaired Services letter advocated for continued support for their services as it impacts some of Michigan's most frail and vulnerable seniors.

After the date of the public hearing, it was announced that no state budget cuts to OSA services were planned for FY 2012. Therefore, FY 2011 funding for meal programs, home injury control, and public education is planned to be maintained for FY 2012.

May 24, 2011

Tina Abbate Marzolf, Director  
Area Agency on Aging 1-B  
29100 Northwestern Hwy. Suite 400  
Southfield, MI 48034



Oakland Livingston Human Service Agency  
A Community Action Agency Since 1964  
Helping people. Changing lives.  
"Equal Opportunity Employer/Program"

Ronald B. Borngesser  
Chief Executive Officer

Re: Proposed Region 1-B FY 2012 Annual Implementation Plan

North Oakland

Dear Ms. Abbate-Marzolf:

196 Cesar E. Chavez Avenue  
P.O. Box 450598  
Pontiac, Michigan  
48343-0598  
t 248/209.2600  
f 248/209.2645  
e info@olhsa.org

Thank you for the opportunity to comment on this plan and for the many years of support for the Oakland Livingston Human Service Agency (OLHSA). OLHSA is a Community Action Agency that has served the low income, elderly, and disabled population for over 47 years.

South Oakland

We do not agree with your plan to eliminate the Home Injury Control program. This vital program has served many older adults over last 15 years providing them with the devices they need to allow them to remain living safely in their homes. We have installed a variety of safety devices including tub grab bars, shower chairs, tub mats, and handheld showers and have documented their effectiveness in preventing falls in the bathroom. We have also documented how just having these devices increases seniors "feelings of safety" even when it has not directly prevented a fall.

15 East Nine Mile Road  
Ferndale, Michigan  
48220-1719  
t 248/542-5860  
f 248/542-5897

Livingston County

We recognize and appreciate the leadership that the Area Agency on Aging 1-B has taken in advocacy issues for the region and for the state. The advocacy documents that are created by your agency are shared with our statewide network of community action agencies through our aging committee Google group. These documents help our community action agencies senior programs to focus their advocacy on a united statewide message.

2300 E. Grand River  
Suite 107  
Howell, Michigan  
48843-7574  
t 517/546.8500  
f 517/546.3057  
e livingston@olhsa.org

We agree that more resources for seniors are needed for the region and would support the AAA1-B with advocacy for the adoption of a senior citizen county millage in Oakland and Livingston Counties.

We appreciate the mobility management service (MMS) that has been created in response to the Oakland County Silver Tsunami report and feel that it will provide older adults and persons with disabilities with a vital resource in the community.

Sincerely,

A handwritten signature in black ink that reads "Ronald B. Borngesser".  
Ronald B. Borngesser  
Chief Executive Officer

RBB/mv

Aaa2011/annual plan 2012 comments ron

# DEAF & HEARING IMPAIRED SERVICES, INC.



Serving Deaf and hard of hearing older adults  
and their families in southeast Michigan

25882 ORCHARD LAKE RD.

SUITE 100

FARMINGTON HILLS, MI 48336

TEL / VIDEO PHONE 248 473-1888

WEBSITE: DHISONLINE.ORG

FAX 248 474-7938

Linda M. Booth, President

May 10, 2011

MAY 12 2011

*L. Andrea*

Tina Abbate Marzolf, Executive Director  
Area Agency on Aging I-B  
29100 Northwestern Hwy., Suite #400  
Southfield, Michigan 48034

Re. Public Hearing – Proposed FY 2012 - Annual Implementation Plan

Deaf & Hearing Impaired Services, Inc. would like to thank Area Agency on Aging I-B for the opportunity to speak to the specific issue of needs for Deaf and hard of hearing older adults, needs of the older adult population of Michigan with a focus on senior citizens and the disabled.

There is an increase in needs for interpreting services in the medical setting. This is most clearly due to the passage of the Americans With Disabilities Act whereby many of the physicians and hospitals became aware of the responsibility under the ADA to provide such auxiliary services. However, some physicians continue to refuse to provide an interpreter. In such cases, advocacy is critical. Deaf & Hearing Impaired Services, Inc. continues to provide interpreting services for Deaf older adults and the necessary advocacy for them to have equal access to information. The most effective means of communication for the Deaf in the case management setting is a face-to-face contact with the interpreter present. Indeed, the preferred and most effective communication for the Deaf is through the use of American Sign Language. The language of the Deaf is a visual language and is clearly not a written language. Additionally, the Deaf have their own separate and unique culture. Interpreters for the Deaf are trained bilingually and biculturally. Therefore, to effectively and efficiently meet the communicating language of the Deaf, even more crucial in the medical setting, it is imperative that interpreting services be provided through the use of a qualified/certified interpreter. It is at our DHIS satellite sites in southeast Michigan that the Deaf come for individual client assistance by our interpreting/social work staff. Medical, Hearing Screenings, Outreach and Social Services are coordinated with Deaf & Hearing Impaired Services, Inc. and other community based service providers. Often transportation has to be arranged and TTY relay/video phone relay as well.

Hearing loss is the most isolating of all the disabilities. Indeed, hearing loss separates 'man from man'. There are approximately 90,000 Deaf and over 500,000 hard of hearing in Michigan. Over 51% of that number reside in southeast Michigan. Indeed, Michigan is 7<sup>th</sup> in Deaf population of the 50 States and 47<sup>th</sup> in Interpreters of the 50 States. It is extremely important that the Deaf and the Deaf-Blind have social and recreational opportunities whereby they may meet with those of like disabilities and with the same language and culture so that they do not isolate at home. Isolation creates another large set of problems for the Deaf and the Deaf-Blind.

Group Programs are essential for the Deaf older adult. It is through Group Programming that the Deaf learn about the aging process and how to care for their health. Literature is not sufficient for the Deaf to obtain information. **The Deaf need Group Programs with an Interpreter/Program Coordinator who will establish the Programs and provide the necessary interpreting for the 'Speaker'.** The Group Programs that are an integral part of the 18 satellite sites of Deaf & Hearing Impaired Services, Inc. are critical in preventing the Deaf from isolating in their homes. Interesting Programs, hot nutritious, informational sessions, speaker series, and the critical social work that is done at the DHHS satellite sites bring the Deaf into the Group Setting.

**Support Groups for the hard of hearing** are essential as they provide opportunity for the older adult adjusting to hearing loss to meet with others like themselves and to share and receive information concerning hearing aid appliances, coping strategies, activities, as well as assistive listening and signaling equipment etc.

Deaf & Hearing Impaired Services, Inc. supports the Medicaid Waiver Program for Michigan's older adults. Statistics have revealed how critical the program is in preventing premature nursing home placement. Interpreting Services are provided by Deaf & Hearing Impaired Services, Inc. in Region 1-B as part of the Medicaid Waiver program. The Interpreting Services are that most needed linkage for clear communication/understanding for the Deaf patient, the family and the service provider.

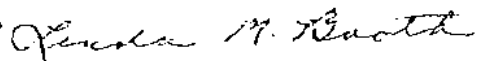
Deaf & Hearing Impaired Services, Inc. encourages AAA1-B to continue to provide funding for face-to-face services for the Deaf and hard of hearing older adult populations through group programs and individual client services that are provided by qualified/certified interpreters/program coordinators. The goal is to provide equal access to medical care and treatment for Deaf older adults to assist them in aging in place.

*Deaf & Hearing Impaired Services, Inc. is a partner with the ADRCs. It is critical that funding come forward to implement the development that has taken place through all Area Agencies On Aging. The Goal is to have no wrong approach for the public at large to acquire information/services for the Aged and Persons with Disabilities. In Coordination with the Aging and Disability Resource Center, Deaf & Hearing Impaired Services, Inc. will be a resource/partner to assure that persons with hearing loss are not overlooked and are provided the most effective communication, information, service, treatment available to them.*

The Deaf have a tremendous tendency, due to the hearing loss, to isolate. It is imperative for their healthy mental functioning to have socialization opportunities that stimulate language usage. By providing the socialization opportunities and the no cost individual interpreting/case coordination/interpreting services for the Deaf. Utilizing interpreter services, service providers have opportunity to decrease the populations dependency on entitlement programs, provide a barrier to poverty, a deterrent to mental deterioration which – in turn- reduces dependence on society but encourages independence and dignity.

It is from the experience of Deaf & Hearing Impaired Services, Inc., serving the communication needs of the Deaf and hard of hearing populations, that many unmet needs have been identified. We encourage Area Agency on Aging 1-B to continue to fund services for the Deaf and hard of hearing populations to meet the disability and aging needs of these special populations so that they may have equal access to healthcare and community services.

Sincerely,



Linda M. Booth, Executive Director



## MICHIGAN OFFICE OF SERVICES TO THE AGING

### ANNUAL & MULTI YEAR IMPLEMENTATION PLANS (AMPs)

Area Agency On Aging 1-B

FY: 2012

#### Available Resources & Partnerships

##### AAA Response:

The AAA 1-B will continue to work to address identified unmet needs by attaining the highest value from existing state and federal resources; utilizing these funds to leverage other public, private and individual resources; and maintaining and enhancing families' ability to assist older persons in need. It will be necessary to successfully engage in a variety of collaborative partnerships; resource and program development activities; and advocacy on behalf of older persons in order to accomplish these outcomes. The AAA 1-B recognizes the county planning efforts in the forms of "blueprints for aging" and "senior needs assessments" as imperative to accomplishing the above outcomes.

This plan stipulates the use of available state and federal funds to support older adult services. Both of these sources have seen significant decreases over the last two years. In addition to these resources, a truly comprehensive service delivery system will require substantial contributions of resources from other local sources. The predominant method of supplementing state and federal dollars with local resources is through the adoption of senior millages, which are present in 61 of 83 Michigan counties. However, only two Region 1-B counties, Monroe and St. Clair, have senior millages (which raise approximately \$3 million each), and several municipalities have local millages that are either dedicated to older adult services (Bloomfield Hills, Madison Heights, Milford, Oakland Township, Rochester, and Rochester Hills) or are partially dedicated in combination with other uses, such as recreation (Saline). In the other four non-millage counties, county boards of commissioners commit a significant amount of general fund dollars for older adult services, and local municipalities are expected to provide leadership in supporting the operation of senior centers. While this matrix of support has created a strong service delivery system, these local sources of support are expected to decline in FY 2012 due to a decline in property tax-based revenue. Many areas where resources are clearly lacking and are inadequate to address needs will remain throughout the region.

The AAA 1-B plans to address this problem of shrinking resources in a variety of ways including: 1) educating funders and decision makers about the importance and need for older adult services; 2) identifying opportunities for partnerships with other public and private resources to preserve or expand services; and 3) instituting new models for service delivery, such as the Community Living Program.

Plans to expand and enhance older adult services in the areas of health, housing, transportation, social and nutritional services, senior centers and long-term care call for the development of collaborative partnerships that will result in additional resources and increased sensitivity of other service delivery systems toward the unique needs of older adults. Additional efforts will focus on improving access to needed community resources for targeted populations by working more closely with local governments and religious, cultural, ethnic, minority, and health care organizations. This strategy may include advocacy for the adoption of county and/or local senior millages. Efforts are already underway in some AAA 1-B counties to explore options for attaining a senior millage.

Another strategy to liberate resources will be to work toward a rebalancing of Medicaid long-term care services that feature greater emphasis and utilization of community-based long-term care options. The implementation of long-term care policies that foster consumer choice and money following persons to the setting of their choice will likely result in greater utilization of less costly community-based options. The





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"savings" that can be reaped from this shift will be needed to assist others seeking access to community-based care, provide for the needs of a nursing home population with greater needs, and invest in quality improvement programs for all long-term care consumers.

The Community Living Program (CLP), discussed in detail in this Plan, will also help to redistribute resources to community care management clients and assist individuals to use their own resources more effectively.

The AAA 1-B will work to expand its existing skill set and implement recommendations of its Advisory Council's regional report on care transitions. To do this we will collaborate with area hospitals and health systems for the purpose of reducing rates of re-hospitalization for Medicare beneficiaries through the provision of supportive health coaching, health education, and community-based services.

Finally, the AAA 1-B will continue to achieve the objectives of its Strategic Plan, which includes collaborative efforts to enhance services and revenues through new business development, adoption of best practices, branding and advocacy.



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Access Services

Care Management

<u>Starting Date</u>	10/01/2011	<u>Ending Date</u>	09/30/2012
Total of Federal Dollars	\$480,250.00	Total of State Dollars	\$936,086.00

Geographic area to be served:

Livingston, Macomb, Monroe, Oakland, St. Clair and Washtenaw Counties

List each goal for the program, including timeline and expected outcome:

Goal: Expand Community Living Program (CLP) to additional partners in all 6 counties in Region 1-B

Timeline: September 30, 2012

Expected Outcome: Partnerships will continue to be developed with Resource Advocates, Nutrition Providers, HUD building coordinators and senior centers to refer and connect appropriate older adults to the CLP. Increase by 20% the number of participants served through the CLP from 2011 to 2012.

Goal: Conduct four trainings for care management and community living consultation staff on new technology, practice guidelines, person-centered thinking and self-directed care. All new CSS staff will attend formal person-centered thinking training within 6 months of hire.

Timeline: September 30, 2012

Expected Outcome: Care managers and community living consultants will keep their knowledge and skill levels current to agency and state priorities and models for provision of care with participants. Care managers will be equipped to understand and embrace agency culture change.

Goal: Work with the Network Development department to expand self-determination options to include additional providers and choices for participants in all programs.

Timeline: September 30, 2012

Expected Outcome: Program participants will be empowered, supported and have additional choices as they direct their care. Those who do not want the full employer responsibility will still be able to direct their care through the Agency with Choice Program.

Number of client pre-screenings:	Current Year:	198	Planned Next Year:	300
Number of initial client assessments:	Current Year:	33	Planned Next Year:	300
Number of initial client care plans:	Current Year:	24	Planned Next Year:	30
Total number of clients (carry over plus new):	Current Year:	808	Planned Next Year:	1,100
Staff to client ratio (Active and maintenance per Full time care	Current Year:	50	Planned Next Year:	50

**MATCH:**

Source of Funds	Cash Value:	\$107,500.00	In-kind	\$340,000.00
Source of Funds	Cash Value:		In-kind	
Source of Funds	Cash Value:		In-kind	

**OTHER RESOURCES:**



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Source of Funds	Cash Value:	In-kind
Source of Funds	Cash Value:	In-kind
Source of Funds	Cash Value:	In-kind

Information and Assistance

<u>Starting Date</u>	10/01/2011	<u>Ending Date</u>	09/30/2012
Total of Federal Dollars	\$214,000.00	Total of State Dollars	\$0.00

Geographic area to be served:

Livingston, Macomb, Monroe, Oakland, Washtenaw and Livingston Counties

List each goal for the program, including timeline and expected outcome:

Goal: Continue training the Resource Center in mobility options counseling and referral to transportation services and resources.

Expected Outcome: Improved access by older adults to mobility related services including ways to maintain current mobility.

Timeline: September 30, 2012

Goal: Provide online access to the AAA 1-B Information & Assistance Database.

Expected Outcome: Provide 24/7 access to information for working caregivers, long distance caregivers and others.

Timeline: September 30, 2012

Outreach

<u>Starting Date</u>	10/01/2011	<u>Ending Date</u>	09/30/2012
Total of Federal Dollars	\$479,870.00	Total of State Dollars	\$0.00

Geographic area to be served:

Livingston, Macomb, Monroe, Oakland, Washtenaw and Livingston Counties

List each goal for the program, including timeline and expected outcome:

Goal: Brand the AAA 1-B as a trusted resource for older adults, adults with disabilities and family caregivers.

Expected Outcome: Enhanced credibility and awareness of the agency and a 10% increase in the total number of calls for information and assistance.

Timeline: September 30, 2012

Goal: Translate the AAA 1-B rack card into multiple languages to increase outreach to older adults who do not have English as a first language.

Expected Outcome: Increase the number of older adults with ethnic backgrounds served through the AAA 1-B Information and Assistance service.

Timeline: September 30, 2012

Case Coordination and Support

<u>Starting Date</u>	10/01/2011	<u>Ending Date</u>	09/30/2012
Total of Federal Dollars	\$310,000.00	Total of State Dollars	



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Geographic area to be served:

Livingston, Macomb, Monroe, Oakland, St. Clair and Washtenaw Counties

List each goal for the program, including timeline and expected outcome:

Goal: Expand Community Living Program (CLP) to additional partners in all 6 counties in Region 1-B

Timeline: September 30, 2012

Expected Outcome: Partnerships will continue to be developed with Resource Advocates, Nutrition Providers, HUD building coordinators and senior centers to refer and connect appropriate older adults to the CLP. Increase by 20% the number of participants served through the CLP from 2011 to 2012.

~~Goal: Conduct four trainings for care management and community living consultation staff on new technology, practice guidelines, person-centered thinking and self-directed care. All new CSS staff will attend formal person-centered thinking training within 6 months of hire.~~

~~Timeline: September 30, 2012~~

~~Expected Outcome: Care managers and community living consultants will keep their knowledge and skill levels current to agency and state priorities and models for provision of care with participants. Care managers will be equipped to understand and embrace agency culture change.~~



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#### Program Development Objectives (State)

##### State Plan Goal: Goal 1

Work to Improve the Health and Nutrition of Older Adults.

##### AAA Response:

##### Objective:

Educate and train at least 20 health professionals on the evidence-informed "Healthy Eating for Successful Living in Older Adults" program whom will provide programming to a total of at least 100 older adults in the 1-B region/communities.

##### Timeline:

September 30, 2012

##### Activities:

Programs to Be Established: At least ten programs led by pairs of the trainees held at senior centers, congregate dining sites and caregiver support programs. Programs consist of a weekly session that meets for six weeks, plus a restaurant outing.

Resources Mobilized: The AAA 1-B is exploring external funding sources to support this program, such as potential resources available through the Allen Foundation or Blue Cross/Blue Shield of Michigan.

Who will benefit: Older adults seeking to attain self-management of their nutritional health.

Staff Positions and Time Allocation: The AAA 1-B nutritionist will lead this project at .05 FTE.

Changes to the Agency's Infrastructure Necessary to Achieve the Objective: This program will be incorporated into current AAA 1-B Network Development Department responsibilities. In addition to State Goal #4, this program ties directly to the AAA 1-B Strategic Plan for 2010-2012.

##### Expected Outcome:

Desired outcome: At least 20 professionals will participate in the training, who in turn will recruit at least 100 older adults (total for the region) to participate in the program. Older adults will increase their knowledge about healthy diet choices and physical activity, develop healthier eating habits and change eating behaviors to reduce blood pressure, cholesterol and achieve weight loss or weight maintenance.

What is Expected to Be Learned: The AAA 1-B will be able to test the success of an evidence-informed healthy eating program tailored to older adults and better understand the educational and learning needs of older adults living in Southeast Michigan. To the best of our knowledge, this is the first time this program has been brought to Southeastern Michigan.

##### State Plan Goal: Goal 4

Improve the Effectiveness, Efficiency, and Quality of Services Provided Through the Michigan Aging Network and its Partners



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#### AAA Response:

#### Objective:

Complete implementation of a care transitions demonstration program to develop the capacity to assist hospitals reduce re-hospitalization rates for Medicare beneficiaries with selected diagnosis.

#### Timeline:

September 30, 2012

#### Activities:

~~Programs to Be Established:~~ The AAA 1-B Care Transitions Project will develop the capacity of the agency to implement a care transitions program that features the following components: Health coaching using the Coleman model; health education materials; and linking discharged patients with needed supportive services.

Resources Mobilized: Grant and/private funding will be utilized to subsidize or completely pay for the cost of staffing the project. In FY 2011, the AAA 1-B worked in partnership with Botsford Hospital and Henry Ford Macomb's two hospitals to initiate a care transition program. The AAA 1-B is currently exploring partnerships with other hospitals and community-based organizations to apply for funding available from the Center for Medicare and Medicaid Services (CMS) for Care Transition projects. We are also exploring a model to link Care Transition services to the Community Living Program to offer services beyond the 30 day re-hospitalization period.

Who Will Benefit: Discharged patients will benefit from health coaching and the arrangement of supportive services that will assist them in having a more successful recovery from their acute care hospital stay. Hospitals will benefit by achieving a reduction in re-hospitalization rates for discharged Medicare patients.

Staff Positions and Time Allocation: The care transitions project will require one FTE position for a Care Transitions Specialist over a 15-month period, and 0.2 FTE of combined project supervision, oversight and evaluation that will be contributed by a project team which includes the Director of Research, Policy Development and Advocacy, Chief Financial Officer, Chief Executive Officer, and a Care Management supervisor.

Changes to the Agency's Infrastructure Necessary to Achieve the Objective: The AAA 1-B is required to add health coaching as a skill set in order to implement the proposed project.

#### Expected Outcome:

Desired Outcome: Patients assisted through the Care Transitions project will have a reduced rate of unplanned re-hospitalization for 30-days after discharge that is lower than the hospital average for patients with comparable conditions. CMS publishes this data for each hospital, and the goal will be to have a lower rate than each specific hospital's average unplanned re-hospitalizations. Patients assisted will understand the AAA 1-B Community Living Program.

What is Expected to Be Learned: The AAA 1-B will be able to test the effectiveness of combining evidence-based health coaching with health education materials and supportive services on reducing re-hospitalization; gain experience/develop a new skill set; and determine whether this is a potential



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business opportunity that can be replicated with other hospitals. The AAA 1-B will test linkages with the Community Living Program and individuals discharged from local hospitals.

#### **AAA Response:**

##### Objective:

Work with Community Mental Health (CMH) organizations to build collaboration between CMH and aging networks, and establish ongoing efforts to work together to reduce gaps in services for older adults in need of mental health services.

##### Timeline:

September 30, 2012

##### Activities:

Activities/Programs to Be Established: AAA 1-B staff will facilitate regular meetings of mental health and older adult providers within the 1-B region. The Mental Health/Aging Collaborative will work to establish protocols as well as identify overlaps or gaps in services in the aging and CMH arena. The collaborative will also work to develop an "aging first aid" training program for CMH professionals, similar to the existing "mental health first aid" training program, to increase the efficacy of mental health professionals work with older adults. Additionally, an opportunity to expand two evidence-based programs from Wayne State University and Oakland Family Services to provide training to professionals and caregivers to impact mental health needs of older adults is being discussed as this document is being developed.

Resources Mobilized: It is expected that this work will require minimal funding and primarily staff time. The work will be incorporated into the responsibilities of the Social Services Contract Manager and Network Development staff. The AAA 1-B is working with Oakland Family Services and Wayne State University to achieve potential funding to expand their evidence-based programs using National Institute of Aging grant dollars. Additional grant dollars may be explored if needed.

Who Will Benefit: Older adults with mental health issues, often whom are isolated and not identified as needing additional supports specific to mental health.

Staff Positions and Time Allocation: The Social Services Contract Manager will lead this project at .05 FTE with support from a MSW student intern. No changes to the agency's infrastructure are expected.

##### Expected Outcome:

Desired Outcome: CMH and aging networks understand available services and access processes in order to better coordinate services for older adults dealing with mental health issues.

What is Expected to be Learned: What groups of people are falling through the cracks, who has duplicate services available, and how we can better serve without duplication.

#### **State Plan Goal: Narrative**

This Narrative should explain what the program development efforts are intended to do to improve the quality of life of older adults in the PSA, whether older persons will receive what they want, and identify the effort and expenses involved. The FY 2012 AIP should include this Narrative even if there are no new



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objectives or changes, or updates. It is OSA's expectation that program development efforts be meaningful to older adults within the PSA. Complete the Narrative under the Objective box below. Enter n/a in Timeline, Activities, and Expected Outcome boxes.

#### AAA Response:

#### Objective:

The majority of the state program objectives for FY 2012 were identified in FY 2011 and continue to evolve. It is imperative that many of our FY 2011 objectives continue in FY 2012 to ensure consistency of services for older adults, and to achieve our agency's goals developed in our strategic plan for FY 2010-2012.

In addition to the new objectives described above, there are more than 10 objectives that are continuing from FY 2011. Ongoing objectives include expanding evidence-based disease prevention programs; exploring alternative meal methods; expanding options for affordable housing and transportation; planning for the Aging and Disability Resource Center (ADRC); educating caregivers and reducing caregiver stress; and increasing awareness and prevention of elder abuse. Other continuing objectives for FY 2012 include expanding our diverse professional training program; enhancing our website to better meet the needs of our participants and information seekers; and ongoing efforts to identify measurable and high-quality outcomes for our services.

Two goals finalized and completed in FY 2011 came out of our Research, Policy Development and Advocacy Department. These efforts included creating a public policy and advocacy platform as well as producing a dashboard report of at least ten measures of the economic and social impact on the aging population in Southeast Michigan (by September 2011).

The AAA 1-B is also updating two objectives from FY 2011. The success of our professional training program and revenue generated from these programs encourages us to increase our goal from 20 training sessions in FY 2011 to 25 trainings in FY 2012. Revenue generated by fees for training will provide funding to support expansion of the training program in 2012. The AAA 1-B will also increase involvement in elder abuse prevention in the community through increased participation in the county specific Prevention of Elder Abuse Neglect and Exploitation (PEANE) task forces, including the Wayne/Oakland Coordinated Community Response Coalition (CCRC), and through community-based research identifying gaps in services for older adults who have been abused or neglected. The Social Service Contract Manager works with all of the PEANE task forces, and will build this into her goals and objectives for 2012. No additional funding is required for this project at this time.

All of our state program objectives tie not only into the the state program development goals, but also the AAA 1-B strategic plan. The program objectives are developed with these standards in mind, as well as the prioritization of services and considering the needs and gaps in services for older adults in our community. Our Multi-Year Plan (MYP) for FY 2010-2012 included feedback from older adults via surveys and focus groups to identify their needs and priorities, and guided the development of the AAA 1-B goals. All of the goals of the AAA 1-B are developed with the intention of providing older adults with the highest possible quality of life and independence they desire.

#### Timeline:

n/a





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Activities:

n/a

Expected Outcome:

n/a



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#### Advocacy Strategy

##### AAA Response:

The AAA 1-B advocacy strategy will focus on issues identified as priorities under the AAA 1-B FY 2011-2012 Advocacy Platform, and will be modified to respond to emerging issues during the fiscal year planning period. Advocacy efforts relating to funding services will focus on expanding resources needed to satisfy the demand for services. Advocacy efforts relative to other priority services will emphasize effecting policy and systems change to make these services more responsive to the needs of older persons. Program development priorities will receive advocacy attention emphasizing support for research, demonstration projects, and development of innovative partnerships.

The AAA 1-B advocacy priorities and objectives are determined by actions of the AAA 1-B Advisory Council and Board of Directors. The Advisory Council establishes advocacy direction through the development of recommendations by its ad hoc study committees, or reviews issues at Council meetings, and recommends positions to the Board of Directors. In addition, advocacy priorities will be influenced by the platform for Older Michiganians Day, 2011, which focuses on:

- Investing in quality long-term care options focused on cost-effective solutions that meet the needs of citizens;
- Providing suitable housing, transportation and health care choices to support independent living and strengthen the economy; and
- Ensuring safety and security through elder abuse protection.

Advocacy issue identification will also stem from the AAA 1-B Consumer Advisory Boards, input from our collaborative partners, and in response to legislative or regulatory activity at the federal, state, or local levels. A specific emphasis will be placed on advocating for systems change, policies, and resources that will foster the rebalancing of Michigan's Medicaid long-term care services system with a greater emphasis on development and access to community-based options.

All advocacy activities are undertaken with special consideration given to the needs of targeted populations to assure that policies and programs are responsive to the needs of vulnerable, socially and economically disadvantaged older persons.

The AAA 1-B strives to provide leadership on advocacy issues within Region 1-B, directly influence decision makers through the provision of information and analysis of older adult needs, and facilitate the direct involvement of older adults in advocacy on their own behalf. The AAA 1-B Advocacy Blueprint describes the following activities that the AAA 1-B, through the efforts of senior advocates, Board and Council members, volunteer leadership, staff, and other interested parties, will undertake to fulfill the mission to advocate for the needs of older adults:

##### SENIOR ADVOCATES

###### Senior Advocacy Network (SAN)

The SAN is a network of individuals and organizations that are committed to following public policy issues which affect older adults, and speaking out on behalf of the needs of older persons. Members of the SAN receive informational mailings on various issues from the AAA 1-B; call, write, and speak with elected



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officials and other key decision makers; attend public information sessions; and provide leadership in urging others to be active senior advocates.

#### Michigan Senior Advocates Council (MSAC)

The AAA 1-B appoints representatives to the MSAC. These representatives also sit on the AAA 1-B Advisory Council. MSAC members meet monthly in Lansing when the legislature is in session. They review introduced bills of importance to seniors, formulate positions on these bills, provide testimony before legislative committees, and regularly meet with their elected representatives to advocate on a wide range of issues.

#### AAA 1-B Advisory Council and Board of Directors

The AAA 1-B Advisory Council and Board of Directors are charged with the responsibility to aggressively advocate on behalf of older adults in their region. They accomplish this by adopting the FY 2011-2012 Advocacy Platform, arriving at positions relative to bills introduced at the state and federal levels, commenting on proposed policies and regulations, and by providing testimony at various hearings, forums, and meetings.

#### AAA 1-B Staff

As part of the AAA 1-B, staff is charged with advocating on behalf of older adults consistent with the agency's mission, and advocacy permeates the agency. Staff at the AAA 1-B coordinate advocacy efforts, serve as "front line" advocates (i.e. care managers), and educate others about the needs and unmet needs of older adults in the region (e.g. family caregivers and the aging network).

### ADVOCACY TOOLS

#### The Advocate

In order to educate the AAA 1-B advocates about current issues of concern, the agency produces The Advocate newsletter monthly. The Advocate is distributed electronically and as a paper copy. Through The Advocate, senior advocates can track pending and passed legislation on the local, state and federal levels, learn about upcoming advocacy events, and get tips for advocating more effectively.

#### Legislative E-Newsletter

The Legislative E-Newsletter provides elected officials with relevant and timely information regarding older adults in their district. The publication is a mix of testimonies from the AAA 1-B clients, information about services that will be useful to their constituents, useful demographic data for policy decisions, and updates regarding new programs for seniors.

#### Legislative Analyses

In addition to the two newsletters, the AAA 1-B provides analysis of legislation that is pertinent to older adults. The legislative analyses are provided to the AAA 1-B Advisory Council and Board of Directors to facilitate their decision making of whether or not to advocate for or against a particular bill. Upon approval of the Board, the appropriate persons (staff, volunteers, senior advocates) use the analysis to educate elected officials regarding the pros or cons of the bills and the potential effect on older adults.

#### AAA 1-B Advocacy Platform

In November, 2010, the AAA 1-B approved an advocacy platform which identifies the public policy issues



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that will be the focus of agency advocacy activities. This was developed in collaboration with, and support from, organizations and individuals concerned about the welfare of older adults and adults with a disability.

#### ADVOCACY ACTIVITIES

##### Legislative Visits

Regular, face-to-face contact with elected officials and their staff is a key component of the AAA 1-B Advocacy Blueprint. The AAA 1-B's Chief Executive Officer plans monthly visits with the legislators from Region 1-B, with the goal of meeting with each of the state's legislators at least once during the year. The agency also participates in the Area Agency on Aging Association (4AM) annual Legislative Luncheon at the Capitol, at which time all the AAAs meet with legislators from their region to share the Older Michiganians Day platform for the year.

##### Older Michiganians Day

The statewide Older Michiganians Day offers opportunities for advocates to gather and hear about local issues of importance as well as to advocate on behalf of the statewide OMD legislative platform.



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#### Community Focal Points

Describe the rationale and method used to assess the ability to be a community focal point, including the definition of community.

Explain the process by which community focal points are selected.

##### 1. AAA DEFINITION FOR COMMUNITY:

A city, village or township which is defined as a municipal civil division under state law. A religious, racial or ethnic group whose membership extends across municipal boundaries constitute a social community.

##### 2. RATIONALE FOR DEFINITION:

Each municipality is defined as a separate community because the majority of older Region 1-B residents identify most strongly with the municipal civil division in which they reside, and the municipalities are most often a primary sponsor of community focal points for the delivery of services to older adults. In addition, the nature of adjacent communities often differs significantly as one crosses municipal boundaries.

However, many older adults maintain strong ties to religious, racial or ethnic organizations which preserve cultural heritage and foster a sense of community among members. Assimilation into American culture may or may not have occurred among these groups, yet there remains a primary desire to identify oneself with a cultural affiliation, as opposed to one's municipality of residence.

##### 3. RATIONALE AND PROCESS FOR SELECTION OF THE COMMUNITY FOCAL POINTS:

All organizations that serve as a community-based source of information and services for older adults shall be considered a community focal point. Senior centers, county-level aging organizations including the AAA 1-B county offices, and religious, racial or ethnic organizations function as community focal points. Focal points at a minimum serve as a point of contact for older persons to learn about or be linked to older adult resources in their community, and offer space for the facilitation of programs. The effectiveness of identified focal points varies greatly from thriving senior centers with multiple service, recreational, nutritional, and social programming, to small part-time centers and agencies that struggle financially and in attracting participants. Recognition of the variance of senior center effectiveness is reflected in the work of the AAA 1-B/Michigan Association of Senior Center Enhancement and Promotion Task Force, which has produced a series of recommendations to elevate recognition of senior centers as viable community focal points.

The process for designating community focal points begins with the identification of senior centers, county-level aging organizations and religious, racial or ethnic groups that serve as focal points in each Region 1-B municipality. Public officials are provided an opportunity to review and comment on proposed Community Focal Points at two public hearings on the AAA 1-B FY 2010-2012 Multi Year Plan. Based upon comments received at the public hearing, the AAA 1-B Advisory Council and Board of Directors act to designate the community focal points.

#### COMMUNITY FOCAL POINT SERVICES KEY



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- A. Chore Services
- B. Computer Classes
- C. Congregate Meals
- D. Driving Classes
- E. Education/Lifelong Learning
- F. Food Commodity Distribution
- G. Friendly Reassurance
- H. Health Screenings/Fairs
- I. Home Delivered Meals
- J. Intergenerational Activities
- K. Legal Assistance
- L. Medicare/Medicaid Assistance
- M. Mobile Library
- N. Outreach (Home Visits)
- O. Physical Fitness/Exercise
- P. Support Groups
- Q. Tax Filing Assistance
- R. Transportation
- S. Travel Programs
- T. Vision Services
- U. Hearing Impaired Services
- V. Volunteer Opportunities
- W. Other

Provide the following information for each focal point within the PSA. List all designated community focal points with name, address, telephone number, website, and contact person. This list should also include the services offered, geographic areas served and the approximate number of older persons in those areas. List your Community Focal Points in this format.

---

Name: Costick Activity Center  
 Address: 28,600 Eleven Mile Rd., Ste. #111, Farmington Hills, MI 48335  
 Website:  
 Telephone: 248-473-1821  
 Contact Person: Mary DiManno  
 Persons: 17,566  
 Service Area: Farmington, Farmington Hills  
 Services: B, C, D, E, G, H, I, J, K, L, M, N, O, P, Q, R, S, U, V

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Name: Sterling Heights Senior Citizen Center  
 Address: 40200 Ulica Rd., P.O. Box 8009, Sterling Heights, MI 48313  
 Website:  
 Telephone: 586-446-2750  
 Contact Person: Cindy Guzi  
 Persons: 19,954  
 Service Area: Sterling Heights  
 Services: A, B, C, D, E, G, H, I, J, L, O, P, Q, R, S, T, Other: Social Activities, Library

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Name: Chaldean Federation of America  
Address: 29850 Northwestern Hwy., Suite 250, Farmington Hills, MI 48034  
Website: [www.chaldeanfederation.org](http://www.chaldeanfederation.org)  
Telephone: 248-851-3023  
Contact Person: Joseph T. Kassab  
Persons:  
Service Area: Chaldean Elders  
Services: G, J, K, V, Other: Refugee Assistance

Name: Arab-American and Chaldean Council  
Address: 28551 Southfield Rd. Ste. #204, Lathrup Village MI 48076  
Website: [www.myacc.org](http://www.myacc.org)  
Telephone: 248-559-1990  
Contact Person: Dr. Radwan Khoury or Haifa Fahkouri  
Persons:  
Service Area: Arab and Chaldean Elders  
Services: A, E, G, H, I, J, L, N, P, Q, R, T, U, V

Name: Northfield Twp. Senior Center  
Address: 9101 Main St., P.O. Box 431, Whitmore Lake, MI 48189  
Website: [www.twp.northfield.mi.us/services/sr\\_center/sr\\_center\\_home](http://www.twp.northfield.mi.us/services/sr_center/sr_center_home)  
Telephone: 734-449-2295  
Contact Person: Susan Laity  
Persons: 734  
Service Area: Whitmore Lake  
Services: A, E, G, H, J, K, L, M, O, Q, S, V, Other: Diabetic Shoes

Name: Hartland Senior Center  
Address: 3642 Washington St., P.O. Box 900, Hartland, MI 48353  
Website: [www.hartlandseniors.org](http://www.hartlandseniors.org)  
Telephone: 810-746-2135  
Contact Person: Alice Andrews  
Persons: 2,909  
Service Area: Hartland Twp., Oceola Twp., Tyrone Twp.  
Services: B, C, D, E, F, G, H, I, J, K, L, N, O, P, Q, R, S, T

Name: Hazel Park Senior Center  
Address: 620 W. Woodward Heights Blvd., Hazel Park, MI 48030  
Website:  
Telephone: 248-546-4093  
Contact Person: Barbara Scott  
Persons: 2,757  
Service Area: Hazel Park  
Services: C, F, H, I, R, S, T, V

Name: Commerce-Richardson Senior Center  
Address: 1485 Oakley Park Dr., Commerce Twp., MI 48390  
Website:  
Telephone: 248-473-1830  
Contact Person: Emily England  
Persons: 3,626  
Service Area: Commerce Twp



**MICHIGAN OFFICE OF SERVICES TO THE AGING**

**ANNUAL & MULTI YEAR IMPLEMENTATION PLANS (AMPs)**

Area Agency On Aging 1-B

FY: 2012

Services: B, C, H, O, S, V

Name: Finnish Center Association  
 Address: 35200 W. 8 Mile Rd., Farmington Hills, MI 48335  
 Website:  
 Telephone: 248-967-4030  
 Contact Person: Lois Makee  
 Persons:  
 Service Area: Finnish Elders  
 Services: E, H, S, V, Other: Social Activities

Name: Charter Twp. Of Chesterfield Senior Ctr.  
 Address: 47275 Sugarbush, Chesterfield Twp., MI 48047-  
 Website:  
 Telephone: 586-949-0400  
 Contact Person: Carol Rose  
 Persons: 4,334  
 Service Area: Chesterfield Twp., New Ballimore  
 Services: H, J, O, R, S, V

Name: Clinton Twp. Senior Activity Center  
 Address: 40730 Romeo Plank Rd., Clinton Twp., MI 48038  
 Website: [www.clintontownship-mi.gov/seniors](http://www.clintontownship-mi.gov/seniors)  
 Telephone: 586-723-8121  
 Contact Person: Matthew Makowski  
 Persons: 17,453  
 Service Area: Clinton Twp.  
 Services: C, D, E, G, H, J, K, L, O, P, R, S, T, V, Other: Social outlets, Arts and Crafts, Spa Services

Name: Turner Senior Resource Center  
 Address: 2401 Plymouth Rd., Ste. C, Ann Arbor, MI 48105  
 Website: [www.med.urnich.edu/geriatrics/tsrc](http://www.med.urnich.edu/geriatrics/tsrc)  
 Telephone: 734-998-9351  
 Contact Person: Carolyn White  
 Persons: 11,839  
 Service Area: Ann Arbor  
 Services: B, C, D, E, G, H, L, O, P, Q, S, V

Name: Jewish Community Center  
 Address: 15110 W. Ten Mile Rd., Oak Park, MI 48237  
 Website:  
 Telephone: 248-967-4030  
 Contact Person: Leslee Magidson  
 Persons: 4,558  
 Service Area: Oak Park, Jewish Elders  
 Services: B, C, D, E, H, J, O, P, Q, R, S, V, Other: Cultural, Jewish Holiday and Entertainment Programs





**MICHIGAN OFFICE OF SERVICES TO THE AGING**

**ANNUAL & MULTI YEAR IMPLEMENTATION PLANS (AMPs)**

Area Agency On Aging 1-B

FY: 2012

Name: Chaldean American Ladies of Charity  
 Address: 30991 Ridgeway, Farmington Hills, MI 48334  
 Website: www.calconline.org  
 Telephone: 248-352-5018  
 Contact Person: Jane Shallal or Clair Konja  
 Persons:  
 Service Area: Chaldean Elders  
 Services: Other: Holiday Dinners and Catholic Mass, Bingo

Name: Auburn Hills Dept. Senior Services  
 Address: 1827 N. Squirrel Rd., Auburn Hills, MI 48326  
 Website:  
 Telephone: 248-370-9353  
 Contact Person: Karen Adcock  
 Persons: 2,206  
 Service Area: Auburn Hills  
 Services: A, B, C, E, F, H, I, J, K, L, M, N, O, P, Q, R, S, T, U, V

Name: Macomb County Health Department  
 Address: 43525 Elizabeth Rd., Mt. Clemens, MI 48043  
 Website: www.macombcountymi.gov/publichealth  
 Telephone: 586-469-5235  
 Contact Person: Thomas Kalkofen  
 Persons: 139,027  
 Service Area: Macomb County  
 Services: E, H

Name: Port Huron Senior Center  
 Address: 600 Grand River Ave., Port Huron, MI 48060  
 Website:  
 Telephone: 810-984-5061  
 Contact Person: Laura Newsome  
 Persons: 9,215  
 Service Area: Burtchville Twp., Clyde Twp., Fort Gratiot, Grant Twp., Kimball Twp., Marysville, Port Huron, Port Huron Twp., Wales Twp.  
 Services: A, G, H, N, Q, R, S, Other: Loan Closet, Prescription Drug Assistance

Name: Macomb County Community Services Agency  
 Address: 21885 Dunham Rd., Clinton Twp., MI 48036  
 Website: www.macombcountymi.gov/mccsa  
 Telephone: 586-469-6999  
 Contact Person: Frank Taylor  
 Persons: 139,027  
 Service Area: Macomb County  
 Services: A, E, F, G, H, I, J, K, L, N, P, Q, R, Other: Information and Referral, Speakers Bureau, Loan Closet, Weatherization, Financial Assistance



# MICHIGAN OFFICE OF SERVICES TO THE AGING

## ANNUAL & MULTI YEAR IMPLEMENTATION PLANS (AMPs)

Area Agency On Aging 1-B

FY: 2012

Name: Association of Chinese Americans  
 Address: 32585 Concord Dr., Madison Hgts., MI 48071  
 Website: [www.acadetroit.org](http://www.acadetroit.org)  
 Telephone: 248-585-9343  
 Contact Person: Shenlin Chen  
 Persons:  
 Service Area: Chinese Elders  
 Services: B, C, E, H, J, L, N, O, P, Q, R, S, V

Name: Southfield Senior Adult Center  
 Address: 23450 Civic Center Dr., Southfield, MI 48034  
 Website: [www.cityofsouthfield.com/seniors](http://www.cityofsouthfield.com/seniors)  
 Telephone: 248-796-4650  
 Contact Person: Nicole Massina  
 Persons: 14,894  
 Service Area: Southfield  
 Services: A, B, C, D, E, F, H, I, J, K, L, N, O, P, Q, R, S, V

Name: Macomb County Dept. of Senior Citizen Services  
 Address: 21885 Dunham Rd., Clinton Twp., MI 48036  
 Website: [www.macombcountymi.gov/seniorservices](http://www.macombcountymi.gov/seniorservices)  
 Telephone: 586-469-6313  
 Contact Person: Angela Willis  
 Persons: 139,027  
 Service Area: Macomb County  
 Services: E, H, I, J, K, L, N, P, Q, R, T, V, Other: Loan Closet, Prescription Assistance, Speakers Bureau, Counseling, Caregiver Support, Grief Support, Kinship Care, Adult Day, Information and Referral, Housing Options Counseling, Emergency Cell Phone Distribution

Name: Area Agency on Aging 1-B Oakland Office  
 Address: 29100 Northwestern Hwy., Suite 400, Southfield, MI 48034  
 Website: [www.aaa1b.com](http://www.aaa1b.com)  
 Telephone: 800-852-7795  
 Contact Person: Tina Abbate Marzolf  
 Persons: 177,634  
 Service Area: Oakland County  
 Services: L, Other: Information and Assistance, Care Management, Advocacy

Name: Pleasant Ridge Community Center  
 Address: 4 Ridge Rd., Pleasant Ridge, MI 48069  
 Website:  
 Telephone: 248-542-7322  
 Contact Person: Scott Pietrczak  
 Persons: 407  
 Service Area: Pleasant Ridge  
 Services: Other: Social Activities



# MICHIGAN OFFICE OF SERVICES TO THE AGING

## ANNUAL & MULTI YEAR IMPLEMENTATION PLANS (AMPs)

### Area Agency On Aging 1-B

FY: 2012

Name: Brown Center: Jewish Vocational Service  
 Address: 29699 Southfield Rd., Southfield, MI 48076  
 Website: [www.jvsdetroit.org](http://www.jvsdetroit.org)  
 Telephone: 248-233-4000  
 Contact Person: Peter Ostrow  
 Persons:  
 Service Area: Jewish Elders  
 Services: E, J, O, S, V, Other: Adult Day Services, Social Activities

Name: Area Agency on Aging 1-B Monroe Access Center  
 Address: 14930 LaPlaisance, Suite 130, Monroe, MI 48161  
 Website: [www.aaa1b.com](http://www.aaa1b.com)  
 Telephone: 734-241-2012  
 Contact Person: Gerilyn Selmek  
 Persons: 21,829  
 Service Area: Monroe County  
 Services: L, Other: Information and Assistance, Care Management, Advocacy

Name: Jack and Patti Salter Community Center  
 Address: 1545 E. Lincoln Ave., Royal Oak, MI 48067  
 Website: [www.ci.royal-oak.mi.us/senior/index](http://www.ci.royal-oak.mi.us/senior/index)  
 Telephone: 248-246-3900  
 Contact Person: Kim Mannaioni  
 Persons: 10,788  
 Service Area: Royal Oak  
 Services: A, B, C, D, E, F, G, H, I, K, L, N, O, P, Q, R, S, T, U, V

Name: Italian American Cultural and Community Center  
 Address: 43843 Romeo Plank Rd., Clinton Twp., MI 48038  
 Website: [www.iacsonline.net](http://www.iacsonline.net)  
 Telephone: 586-751-2855  
 Contact Person: Martin Garagiola  
 Persons:  
 Service Area: Italian Elders  
 Services: Social Activities

Name: LaAmistad Senior Center/Ruth Peterson Center  
 Address: 990 Joslyn Rd., Pontiac, MI 48340  
 Website:  
 Telephone: 248-858-2307  
 Contact Person: Pablo Moran Jr.  
 Persons: 7,548  
 Service Area: Pontiac  
 Services: C, H, Q, Other: Social Activities

Name: Springfield Township Parks & Recreation  
 Address: 12000 Davisburg Rd.  
 Website: [http://www.springfield-twp.us/pr\\_srServices.htm](http://www.springfield-twp.us/pr_srServices.htm)  
 Telephone: 248-634-0412  
 Contact Person: Sarah Richmond  
 Persons: 3,770  
 Service Area:



# MICHIGAN OFFICE OF SERVICES TO THE AGING

## ANNUAL & MULTI YEAR IMPLEMENTATION PLANS (AMPs)

Area Agency On Aging 1-B

FY: 2012

Services: I, R, Other: Social Activities

Name: Dublin Community Senior Center  
 Address: 685 Union Lake Road, White Lake, MI 48386  
 Website:  
 Telephone: 248-698-2394  
 Contact Person: Kathy Gordinear  
 Persons: 3,163  
 Service Area: White Lake  
 Services: A, B, C, D, E, F, H, I, J, L, O, P, R, S, T, U, V

Name: Holly Presbyterian Village  
 Address: ~~3325 Grange Hall Rd., Holly, MI 48442~~  
 Website:  
 Telephone: 248-634-0749  
 Contact Person: None  
 Persons: 2,022  
 Service Area: Holly, Rose Twp.  
 Services: C, O, S, Other: Case Management

Name: Owen Jax Parks & Recreation Center  
 Address: 8207 East Nine Mile Road, Warren, MI 48089  
 Website:  
 Telephone: 586-757-7480  
 Contact Person: Becky Rose  
 Persons: 30,560  
 Service Area: Warren  
 Services: C, O, Other: Social Activities

Name: Oxford Veterans Memorial Civic Center  
 Address: 28 North Washington, Oxford, MI 48051  
 Website: [www.oxfordtownship.org/citizens.html](http://www.oxfordtownship.org/citizens.html)  
 Telephone: 248-628-9056  
 Contact Person: Evald Jorgensen  
 Persons: 10,593  
 Service Area: Oxford Twp.  
 Services: A, N, R, S, Other: Social Activities

Name: West Bloomfield Parks & Recreation  
 Address: 4640 Walnut Lake Rd., W. Bloomfield, MI 48323  
 Website:  
 Telephone: 248-451-1900  
 Contact Person: Daniel J. Navarre  
 Persons: 11,609  
 Service Area: West Bloomfield Twp.  
 Services: D, H, O, Q, R, S



## MICHIGAN OFFICE OF SERVICES TO THE AGING

### ANNUAL & MULTI YEAR IMPLEMENTATION PLANS (AMPs)

Area Agency On Aging 1-B

FY: 2012

Name: Jewish Community Center - West Bloomfield  
Address: 6600 W. Maple Rd., West Bloomfield, MI 48322  
Website: www.jccdet.org  
Telephone: 248-661-1000  
Contact Person: Mark Lit  
Persons:  
Service Area: Jewish Elders  
Services: B, C, E, F, G, H, J, O, P, Q, R, S, V

Name: Capac Senior Center  
Address: 315 W. Meier St., Capac, MI 48014  
Website:  
Telephone: 810-395-7889  
Contact Person: Jan Hathcock  
Persons: 1,642  
Service Area: Berlin Twp., Capac, Emmett Twp., Mussey Twp., Riley Twp.  
Services: A, G, H, O, N, Q, R, S, Other: Information and Referral, Prescription Drug Assistance

Name: Jewish Community Center of Washtenaw County  
Address: 2935 Birch Hollow Dr., Ann Arbor, MI 48108  
Website:  
Telephone: 734-971-0990  
Contact Person: Lesley Bash  
Persons: 11,839  
Service Area: Ann Arbor, Jewish Elders  
Services: C, E, J, O, Other: Social Activities

Name: Huntington Woods Parks & Recreation/City of Huntington Woods Community Center  
Address: 26325 Scolia Rd., Huntington Woods, MI 48070  
Website:  
Telephone: 248-541-3030  
Contact Person: Nancy Waldman  
Persons: 962  
Service Area: Huntington Woods  
Services: H, N, R, Other: Telephone Reassurance

Name: Armada Twp. Senior Center  
Address: 75400 N. Ave., P.O. Box 306, Armada, MI 48005  
Website:  
Telephone: 586-784-8050  
Contact Person: Cathy Wylin  
Persons: 672  
Service Area: Armada Twp.  
Services: C, E, I, O, P, R, S, Other: Information and Referral, Social Activities

Name: Lenox Township Senior Center  
Address: 63975 Gratiot Ave., Lenox, MI 48050  
Website:  
Telephone: 586-727-2085  
Contact Person: Teri Girten  
Persons: 883  
Service Area: Lenox Twp.



# MICHIGAN OFFICE OF SERVICES TO THE AGING

## ANNUAL & MULTI YEAR IMPLEMENTATION PLANS (AMPs)

Area Agency On Aging 1-B

FY: 2012

Services: H, O

Name: St. Anne's Senior Center/Warren Community Center  
 Address: 6100 Arden, Warren, MI 48092  
 Website:  
 Telephone: 586-939-3110  
 Contact Person: Sister Mary Jane Kleindorfer  
 Persons: 30,560  
 Service Area: Warren  
 Services: O, S, V, Other: Social Activities

Name: Washington Senior Activity Center  
 Address: 57880 Van Dyke, Washington, MI 48094  
 Website:  
 Telephone: 586-786-0131  
 Contact Person: Sandy Keown  
 Persons: 2,593  
 Service Area: Washington Twp.  
 Services: A, B, C, H, K, N, O, Q, R, Other: Loan Closet, Telephone Reassurance

Name: Edna Burton Senior Center  
 Address: 345 Ball St., PO Box 429, Orfonville, MI 48462  
 Website: [www.brandontownship.us/v2/seniors/index.htm](http://www.brandontownship.us/v2/seniors/index.htm)  
 Telephone: 248-627-6447  
 Contact Person: Annette Beach  
 Persons: 1,754  
 Service Area: Groveland Twp., Brandon Twp.  
 Services: C, R, V, Other: Loan Closet

Name: Highland Twp. Senior Center  
 Address: 209 N. John St., P.O. Box 249, Highland, MI 48357  
 Website:  
 Telephone: 248-887-1707  
 Contact Person: Cathy DeRusha  
 Persons: 2,051  
 Service Area: Highland Twp.  
 Services: C, H, K, M, N, Q, R, S, V

Name: Northville Senior Adult Services  
 Address: 303 W. Main St., Northville, MI 48167  
 Website: [www.ci.northville.mi.us/Services/SeniorServices/SeniorServicesOverview.htm](http://www.ci.northville.mi.us/Services/SeniorServices/SeniorServicesOverview.htm)  
 Telephone: 248-349-4140  
 Contact Person: Rachel Zargaroli  
 Persons: 534  
 Service Area: Northville  
 Services: A, H, O, P, Q, R, S, Other: Loan closet, Information and Referral, Social Activities



## MICHIGAN OFFICE OF SERVICES TO THE AGING

### ANNUAL & MULTI YEAR IMPLEMENTATION PLANS (AMPs)

#### Area Agency On Aging 1-B

FY: 2012

Name: Oakland Livingston Human Service Agency - Livingston Office  
Address: 2300 E. Grand River, Ste. #107, Howell, MI 48843  
Website: [www.olhsa.org](http://www.olhsa.org)  
Telephone: 517-546-8500  
Contact Person: Erica Karfonta  
Persons: 18,610  
Service Area: Livingston County  
Services: A, F, L, N, Q, Other: Guardianship/Conservatorship, Home Rehabilitation, Loan Closet, Undesignated Temporary Financial Aid, Weatherization

Name: Oakland Livingston Human Service Agency - Oakland Office  
Address: 196 Cesar E. Chavez Ave., Pontiac, MI 48343  
Website: [www.olhsa.org](http://www.olhsa.org)  
Telephone: 248-209-2600  
Contact Person: Ronald Borngesser  
Persons: 177,634  
Service Area: Oakland County  
Services: A, F, G, L, N, R, Other: Housing Counseling, Personal Care/Housekeeping, Respite Care, Undesignated Temporary Financial Aid, Weatherization

Name: Ray Township  
Address: 64255 Wolcott Road, PO Box 306, Ray, MI 48096  
Website:  
Telephone: 586-749-3358  
Contact Person: Cathy Wylm  
Persons: 554  
Service Area: Ray Twp.  
Services: E, I, O, P, R, S, T, Other: Information and Referral, Social Activities

Name: Richmond Community Center  
Address: 36164 Festival, Richmond, MI 48062  
Website:  
Telephone: 586-752-9601  
Contact Person: Slacie Vankirk  
Persons: 846  
Service Area: Richmond  
Services: C, D, E, I, O, S, Other: Social Groups

Name: Romeo Senior Activity Center  
Address: 361 Morton, Romeo, MI 48065  
Website: [rwbparksrec.org/Senior.htm](http://rwbparksrec.org/Senior.htm)  
Telephone: 586-752-9601  
Contact Person: Debbie Webber  
Persons: 4,806  
Service Area: Ray Twp., Romeo, Washington, Bruce Twp.  
Services: A, C, D, E, H, I, J, K, L, N, O, P, Q, R, S, T, U, V, Other: Loan Closet, Telephone Reassurance

Name: Roseville Senior Activity Center  
Address: 18961 Common Road, Roseville, MI 48066  
Website:



## MICHIGAN OFFICE OF SERVICES TO THE AGING

### ANNUAL & MULTI YEAR IMPLEMENTATION PLANS (AMPs)

#### Area Agency On Aging 1-B

FY: 2012

Telephone: 586-777-7177  
Contact Person: Leona Niedoliwka  
Persons: 9,146  
Service Area: Roseville  
Services: F, R, Other: Social, Distribution of 911 Emergency Phones

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Name: Milan Senior & Community Activity Center  
Address: 45 Neckel Court, Milan, Michigan 48160  
Website: [http://milan.mi.us/community\\_center.shtml](http://milan.mi.us/community_center.shtml)  
Telephone: 734-439-1549  
Contact Person: Jennifer Michalak or Ben Swayze  
Persons: 1,865  
Service Area: Augusta Twp., Milan, York Twp.  
Services: C, D, E, G, H, J, K, M, O, O, R, S, U, V, Other: Social Activities

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Name: Monroe County Commission on Aging  
Address: 29 Washington St., Monroe, MI 48161  
Website:  
Telephone: 734-240-7363  
Contact Person: Terri Hamad  
Persons: 21,829  
Service Area: Monroe County  
Services: Other: Prescription Expense Assistance

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Name: Monroe County Opportunity Program  
Address: 1148 S. Telegraph, Monroe, MI 48161  
Website:  
Telephone: 734-241-2775  
Contact Person: Stephanie Kasprzak  
Persons: 21,829  
Service Area: County-Wide  
Services: A, F, N, R, Other: Home Rehabilitation, Housekeeping/Personal Care, Respite, Financial Aid, Weatherization

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Name: Area Agency on Aging 1-B Macomb Access Center  
Address: 39090 Garfield, Suite 102, Clinton Twp., MI 48038  
Website: [www.aaa1b.com](http://www.aaa1b.com)  
Telephone: 586-226-0309  
Contact Person: Barbara Lavery  
Persons: 139,027  
Service Area: Macomb County  
Services: L, Other: Information and Assistance, Care Management, Advocacy

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Name: Area Agency on Aging 1-B St. Clair Access Center  
Address: 501 Gratiot Blvd., Suite 2, Marysville, MI 48040  
Website: [www.aaa1b.com](http://www.aaa1b.com)  
Telephone: 810-388-0096  
Contact Person: Barbara Lavery  
Persons: 26,445  
Service Area: St. Clair County  
Services: L, Other: Information and Assistance, Care Management, Advocacy

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## MICHIGAN OFFICE OF SERVICES TO THE AGING

### ANNUAL & MULTI YEAR IMPLEMENTATION PLANS (AMPs)

Area Agency On Aging 1-B

FY: 2012

Name: Council on Aging, Inc., Serving St. Clair Co.  
Address: 600 Grand River Ave., Port Huron, MI 48060  
Website: www.thecouncilonaging.org  
Telephone: 810-987-8811  
Contact Person: Laura Newsome  
Persons: 26,445  
Service Area: St. Clair County  
Services: A, C, G, H, I, L, N, O, O, R, S, V, Other: Loan Closet, Information and Referral

Name: St. Clair Shores Senior Activities Center  
Address: 20000 Stephens, St. Clair Shores, MI 48080  
Website:  
Telephone: 586-498-2414  
Contact Person: Sue Fickau  
Persons: 16,447  
Service Area: St. Clair Shores  
Services: A, B, C, D, E, G, H, I, J, L, O, P, O, R, S, T, Other: Social Activities, Library

Name: Ypsilanti Township Recreation Center  
Address: 2025 East Clark Rd., Ypsilanti, MI 48198  
Website:  
Telephone: 734-544-3838  
Contact Person: Deborah Aue  
Persons: 6,124  
Service Area: Ypsilanti Twp., Superior Twp.  
Services: B, C, D, E, F, G, H, J, L, M, O, P, Q, R, S, T, U, V, Other: Social Activities

Name: Richmond Twp. Senior Center  
Address: 75701 Memphis Ridge Road, PO Box 306, Richmond, MI 48062  
Website:  
Telephone: 586-727-6700  
Contact Person: Cathy Wylin  
Persons: 846  
Service Area: Richmond  
Services: C, I, O, P, R, S, Other: Information and Referral, Social Activities

Name: Fowlerville Senior Center  
Address: P.O. Box 598, Fowlerville, MI 48836  
Website:  
Telephone: 517-223-3929  
Contact Person: Patrick Essenmacher  
Persons: 2,272  
Service Area: Cohoctah Twp., Conway Twp., Fowlerville, Handy Twp., Iosco Twp.  
Services: B, C, H, N, O, P, S, U, Other: Social Activities, Bread Delivery

Name: Madison Heights Senior Center  
Address: 29448 John R, Madison Heights, MI 48071  
Website:  
Telephone: 248-545-3464  
Contact Person: Lee Fedel  
Persons: 5,586  
Service Area: Madison Heights



**MICHIGAN OFFICE OF SERVICES TO THE AGING**

**ANNUAL & MULTI YEAR IMPLEMENTATION PLANS (AMPs)**

Area Agency On Aging 1-B

FY: 2012

Services: A, B, C, H, O, R, S, V, Other: Information and Referral, Loan Closet

Name: Saline Area Senior Center  
 Address: 7190 North Maple Rd. Saline, MI 48176  
 Website: [www.salineseniors.org](http://www.salineseniors.org)  
 Telephone: 734-429-9274  
 Contact Person: Rina Chemin  
 Persons: 5,589  
 Service Area: Bridgewater Twp., Freedom Twp., Lodi Twp., Pittsfield Twp., Saline, Saline Twp., York Twp.  
 Services: B, C, D, E, H, I, J, K, O, P, Q, R, S, T, V

Name: ~~Howell Senior Center~~  
 Address: 925 W. Grand River Ave., Howell, MI 48843  
 Website: [www.howellrecreation.org/seniors](http://www.howellrecreation.org/seniors)  
 Telephone: 517-545-0219  
 Contact Person:  
 Persons: 6,238  
 Service Area: Deerfield Twp., Genoa Twp., Howell City, Howell Twp., Marion Twp., Oceola Twp.  
 Services: A, B, C, E, H, I, J, K, M, O, P, Q, S, T, V

Name: Orion Senior Center  
 Address: 21 East Church St., Lake Orion, MI 48362  
 Website: [www.orion.lib.mi.us/township/seniorcenter/senior.html](http://www.orion.lib.mi.us/township/seniorcenter/senior.html)  
 Telephone: 248-628-2066  
 Contact Person: Lisa Sokol  
 Persons: 3,019  
 Service Area: Orion Twp.  
 Services: A, B, C, H, K, L, N, O, P, Q, S, Other: Cell Phone Donation Program

Name: Southeastern Michigan Indians Assoc., Inc.  
 Address: 26641 Lawrence St., Center Line, MI 48015  
 Website:  
 Telephone: 586-756-1350  
 Contact Person: Euphemia Franklin  
 Persons: 2,248  
 Service Area: Center Line, Native American Elders  
 Services: A, C, E, F, G, H, I, J, K, L, N, O, Q, R, S, T, U, V, W Other: Social Activities

Name: Santosh Multicultural Resource Center  
 Address: 4205 Woodcreek Dr., Ypsilanti, MI 48197  
 Website:  
 Telephone: 734-572-3632  
 Contact Person: Chandana Sarkar  
 Persons:  
 Service Area: South Asian Elders  
 Services: E



**MICHIGAN OFFICE OF SERVICES TO THE AGING**

**ANNUAL & MULTI YEAR IMPLEMENTATION PLANS (AMPs)**

Area Agency On Aging 1-B

FY: 2012

Name: South Lyon Center for Active Adults  
 Address: 1000 N. Lafayette, South Lyon, MI 48178  
 Website: [www.southlyon.k12.mi.us/Center\\_for\\_Active\\_Adults.html](http://www.southlyon.k12.mi.us/Center_for_Active_Adults.html)  
 Telephone: 248-437-0863  
 Contact Person: Connie Wickersham  
 Persons: 2,844  
 Service Area: South Lyon, Lyon Twp.  
 Services: B, D, E, G, H, J, K, L, N, Q, P, Q, R, S, T, H, V, Other: Social Activities, Health and Beauty, Secretary of State Onsite, Loan Closet, Information and Referral

Name: Shelby Township Senior Center  
 Address: 51670 Van Dyke, Shelby Twp., MI 48316  
 Website:  
 Telephone: 586-739-7540  
 Contact Person: Lori DePauw  
 Persons: 10,326  
 Service Area: Shelby Twp., Ulica  
 Services: B, C, E, H, I, J, K, O, P, R, S, T, U, V, Other: Social Activities, Crafts, Quilting, Watercolor Classes

Name: Cherry Beach Senior Center  
 Address: 7232 S. River Rd., Marine City, MI 48039  
 Website:  
 Telephone: 810-765-3523  
 Contact Person: Debbie Heraty  
 Persons: 9,406  
 Service Area: Algonac, Casco Twp., China Twp, Clay Twp., Columbus Twp., Cottrellville Twp., East China, Ira Twp., Marine City, St. Clair, St. Clair Twp.  
 Services: A, B, C, D, E, G, H, I, J, K, L, N, Q, P, Q, R, S, T, U, V

Name: Water Tower Park Center  
 Address: 11345 Harold Drive, Luna Pier, MI 48157  
 Website:  
 Telephone: 734-848-8700  
 Contact Person: Wendy Colter  
 Persons: 1,625  
 Service Area: Erie Twp., LaSalle Twp., Luna Pier  
 Services: C, K, O, Other: Social Activities

Name: Fraser Senior Center  
 Address: 34935 Hidden Pine Dr., Fraser, MI 48026  
 Website:  
 Telephone: 586-296-8483  
 Contact Person: Kathy Kacanowski  
 Persons: 2,948  
 Service Area: Fraser  
 Services: B, G, H, O, R, S, Other: Social activities, Reflexology and Massage

Name: Independence Senior Center  
 Address: 6000 Clarkston Rd., Clarkston, MI 48348  
 Website:



# MICHIGAN OFFICE OF SERVICES TO THE AGING

## ANNUAL & MULTI YEAR IMPLEMENTATION PLANS (AMPs)

### Area Agency On Aging 1-B

FY: 2012

Telephone: 248-625-8231  
Contact Person: Margaret Barton  
Persons: 3,770  
Service Area: Independence Twp.  
Services: C, D, F, H, I, J, K, L, N, O, P, Q, R, S, T, U, V, Other: Social Activities, Alternative Medicine, Gardening

Name: Eastpointe Senior Center  
Address: 16600 Stephens Dr., Eastpointe, MI 48021  
Website:  
Telephone: 586-445-5084  
Contact Person: Mary Grant  
Persons: 6,672  
Service Area: Eastpointe  
Services: A, B, H, J, O, P, Q, R, S

Name: Tucker Senior Center  
Address: 26980 Ballard, Harrison Twp., MI 48085  
Website: [www.harrison-township.org/id32.htm](http://www.harrison-township.org/id32.htm)  
Telephone: 586-466-1498  
Contact Person: Eileen Holly  
Persons: 3,603  
Service Area: Harrison Twp.  
Services: C, O, R, S, Other: Social Activities

Name: Bedford Senior Citizen Center  
Address: 1652 Samaria Rd., Temperence, MI 48182  
Website:  
Telephone: 734-856-3330  
Contact Person: Pamela Rybka  
Persons: 6,478  
Service Area: Bedford Twp., Erie Twp., Ida Twp., Luna Pier, Whiteford Twp.  
Services: C, O, Q, Other: Loan closet, Social Activities

Name: Wixom Senior Citizen's Center  
Address: 49045 Pontiac Trail Wixom, MI 48393  
Website:  
Telephone: 248-624-2850  
Contact Person: Tracy McMahan  
Persons: 993  
Service Area: Wixom  
Services: B, D, E, H, J, Q, Q, R, S, V

Name: Ann Arbor Community Center  
Address: 625 North Main, Ann Arbor, MI 48105  
Website:  
Telephone: 734-662-3128  
Contact Person: Yolanda Whiten  
Persons: 11,839  
Service Area: Ann Arbor  
Services: C, G, H, N, Q, Q, Other: Social Activities



# MICHIGAN OFFICE OF SERVICES TO THE AGING

## ANNUAL & MULTI YEAR IMPLEMENTATION PLANS (AMPs)

Area Agency On Aging 1-B

FY: 2012

Name: Pittsfield Senior Center  
 Address: 701 W. Ellsworth, Ann Arbor, MI 48108  
 Website: [www.pittsfieldtwp.org/departments/sup/parks/senior\\_html](http://www.pittsfieldtwp.org/departments/sup/parks/senior_html)  
 Telephone: 734-996-3010  
 Contact Person: Carol Presley  
 Persons: 2,380  
 Service Area: Pittsfield Twp.  
 Services: B, C, D, E, G, H, O, P, Q, S, V

Name: Sullivan Senior Center  
 Address: 131613 Tuttlehill Road, Milan, MI 48161  
 Website:  
 Telephone: 734-439-1733  
 Contact Person: Frankie Foidl  
 Persons: 856  
 Service Area: London Twp., Milan, Milan Twp.  
 Services: C, H, K, Q, S

Name: Oak Park Senior Center  
 Address: 14300 Oak Park Blvd., Oak Park, MI 48237  
 Website: [www.oakpark-mi.com/Recreation/Senior\\_Activities.htm](http://www.oakpark-mi.com/Recreation/Senior_Activities.htm)  
 Telephone: 248-691-7577  
 Contact Person: Lynn Davey  
 Persons: 4,558  
 Service Area: Oak Park  
 Services: A, B, C, H, I, K, O, Q, R, S, T, U, V

Name: Milford Senior Center  
 Address: 1050 Atlantic St., Milford, MI 48381  
 Website: [www.milford.lib.mi.us/mcin/groups/ymcaseniors/](http://www.milford.lib.mi.us/mcin/groups/ymcaseniors/)  
 Telephone: 248-349-4140  
 Contact Person: Nancy Izzard  
 Persons: 1,939  
 Service Area: Milford Twp.  
 Services: C, H, K, O, Q, R, S, V

Name: Catholic Social services of Washtenaw/Blueprint for Aging  
 Address: 4925 Packard Rd., Ann Arbor, MI 48108  
 Website: [www.csswashtenaw.org](http://www.csswashtenaw.org) or [www.blueprintforaging.org](http://www.blueprintforaging.org)  
 Telephone: 734-971-9781  
 Contact Person: Lawrence Voight  
 Persons: 35,478  
 Service Area: Washtenaw County  
 Services: L, P, Q, V, Other: Respite, Information and Referral

Name: Clawson City Senior Citizen Center  
 Address: 509 Fisher Court, Clawson, MI 48027  
 Website:  
 Telephone: 248-583-6700  
 Contact Person: Kathy Leenhouts  
 Persons: 2,419  
 Service Area: Clawson



# MICHIGAN OFFICE OF SERVICES TO THE AGING

## ANNUAL & MULTI YEAR IMPLEMENTATION PLANS (AMPs)

Area Agency On Aging 1-B

FY: 2012

Services: C, H, I, Q, R, V, Other: Information and Referral

Name: Addison Twp. Senior Center  
Address: 1440 Rochester Rd., Leonard, MI 48367  
Website:  
Telephone: 248-628-3388  
Contact Person: Jeanette Brown  
Persons: 709  
Service Area: Addison Twp.  
Services: C, H, V

Name: Waterford Senior Center  
Address: 3621 Pentiac Lake Rd., Waterford, MI 48328  
Website: [www.waterford.k12.mi.us/seniorcenter](http://www.waterford.k12.mi.us/seniorcenter)  
Telephone: 248-682-6134  
Contact Person: Robert Brady  
Persons: 10,317  
Service Area: Waterford Twp.  
Services: C, F, G, H, I, K, N, P, Q, S, U, V, Other: Loan Closet

Name: Birmingham Area Senior Coordinating Council (BASCC)  
Address: 2121 Midvale, Birmingham, MI 48009  
Website:  
Telephone: 248-203-5270  
Contact Person: Renee Cortright  
Persons: 3,484  
Service Area: Birmingham  
Services: A, B, C, D, E, G, H, I, J, K, L, N, O, P, Q, R, S, V, U, V

Name: Chelsea Senior Citizen Activity Center  
Address: 512 E. Washington St., Chelsea, MI 48118  
Website:  
Telephone: 734-475-9242  
Contact Person: Kay Heller  
Persons: 3,456  
Service Area: Chelsea, Sylvan Twp., Lima Twp., Lyndon Twp.  
Services: C, D, E, F, G, H, J, L, O, P, Q, S, V

Name: Dexter Senior Nutrition Center  
Address: 7714 Ann Arbor St., Dexter, MI 48130  
Website:  
Telephone: 734-426-5397  
Contact Person: Cindy White  
Persons: 618  
Service Area: Dexter  
Services: B, C, D, G, I, L, O, Q, U, V

Name: Gery Kulick Community Center  
Address: 1202 Livernois, Ferndale, MI 48220  
Website:



## MICHIGAN OFFICE OF SERVICES TO THE AGING

### ANNUAL & MULTI YEAR IMPLEMENTATION PLANS (AMP's)

Area Agency On Aging 1-B

FY: 2012

Telephone: 248-473-1830  
Contact Person: Julie Hall  
Persons: 2,815  
Service Area: Ferndale  
Services: A, B, C, D, E, F, G, H, I, J, K, L, N, O, P, Q, R, S, T, U, V

Name: Monroe County Health Dept.  
Address: 2353 S. Custer Rd., Monroe, MI 48161  
Website: [www.co.monroe.mi.us](http://www.co.monroe.mi.us)  
Telephone: 734-240-7800  
Contact Person: Rebecca Head or Carol Austerberry  
Persons: 21,829  
Service Area: Monroe County  
Services: E, H, P

Name: Older Persons Commission  
Address: 650 Letica Dr., Rochester, MI 48307  
Website: [www.opcseniorcenter.org](http://www.opcseniorcenter.org)  
Telephone: 248-608-0255  
Contact Person: Marye Miller  
Persons: 12,735  
Service Area: Oakland Twp., Rochester, Rochester Hills  
Services: B, C, D, E, F, G, H, I, J, K, L, N, O, P, Q, R, S, T, V, Other: Social Activities, Fundraisers

Name: Hamburg Senior Center  
Address: 10407 Merrill, PO Box 157, Hamburg Twp., MI 48139  
Website: [www.hamburg.mi.us](http://www.hamburg.mi.us)  
Telephone: 810-231-4266  
Contact Person: Christine Hoskins  
Persons: 1,964  
Service Area: Hamburg Twp.  
Services: B, C, F, G, I, J, O, Q, S, U, V

Name: Frenchtown Senior Citizen Center  
Address: 2786 Vivian Rd., Monroe, MI 48162  
Website:  
Telephone: 734-243-6210  
Contact Person: Barbara Mazur  
Persons: 4,513  
Service Area: Berlin Twp., Carleton, Exeter Twp., Frenchtown Twp.  
Services: C, H, K, O, P, S, Other: Adult Day Services, Social Activities, Fundraising

Name: Brighton Senior Center  
Address: 850 Spencer Rd., Brighton, MI 48116  
Website: [www.brightoncity.org](http://www.brightoncity.org)  
Telephone: 810-299-3822  
Contact Person: Nancy Hall  
Persons: 7,228  
Service Area: Brighton Brighton Twp. Genoa Twp. Green Oak  
Services: C, H, I, J, K, L, Q, Q, R, S, V



## MICHIGAN OFFICE OF SERVICES TO THE AGING

### ANNUAL & MULTIYEAR IMPLEMENTATION PLANS (AMPs)

#### Area Agency On Aging 1-B

FY: 2012

Name: Lighthouse of Oakland County  
Address: 46152 Woodward, Pontiac, MI 48342  
Website: [www.lighthouseoakland.com](http://www.lighthouseoakland.com)  
Telephone: 248-920-6000  
Contact Person: John Ziraldo  
Persons: 7,548  
Service Area: Pontiac  
Services: A, E, F, G, Q, R, Other: Budget Counseling, Prescription Assistance

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Name: Ypsilanti Senior Citizen Center  
Address: 1015 Congress, Ypsilanti, MI 48193  
Website: [www.cityofypsilanti.com/services/recreation/scc](http://www.cityofypsilanti.com/services/recreation/scc)  
Telephone: 734-483-5014  
Contact Person: Monica Prince  
Persons: 1,999  
Service Area: Ypsilanti  
Services: C, E, G, H, J, M, O, Q, V, Other: Social Activities

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Name: Dundee Senior Citizen Center  
Address: 284 Monroe St., Dundee, MI 48131  
Website:  
Telephone: 734-529-2401  
Contact Person: Bob Clark  
Persons: 1,444  
Service Area: Dundee Twp., Petersburg, Summerfield Twp.  
Services: C, H, I, K, O, S

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Name: Ann Arbor Senior Center  
Address: 1320 Baldwin, Ann Arbor, MI 48104  
Website: [www.ci.ann-arbor.mi.us/Community Services/Parks/Senior Center/senior\\_main.html](http://www.ci.ann-arbor.mi.us/Community%20Services/Parks/Senior%20Center/senior_main.html)  
Telephone: 734-769-5911  
Contact Person: Pam Simmons  
Persons: 11,839  
Service Area: Ann Arbor  
Services: B, C, D, E, G, H, J, M, O, P, Q, S, V, Other: Senior Housing Awareness, Publish A TV Show, Social Activities

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Name: Manchester Seniors Citizens  
Address: 912 City Rd. Manchester, MI 48158  
Website: <http://vil-manchester.org>  
Telephone:  
Contact Person: Marian Ahrens  
Persons: 855  
Service Area: Manchester Twp., Sharon Twp.  
Services: C, I

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Name: Pearl Wright Senior Center  
Address: 21131 Garden Lane, Ferndale, MI 48220  
Website:





## MICHIGAN OFFICE OF SERVICES TO THE AGING

### ANNUAL & MULTI YEAR IMPLEMENTATION PLANS (AMPs)

Area Agency On Aging 1-B

FY: 2012

Telephone: 248-542-6752  
Contact Person: Joyce Bond  
Persons: 1,135  
Service Area: Royal Oak Twp.  
Services: H, O, R, V

Name: Novi Senior Center  
Address: 25075 Meadowbrook, Novi, MI 48375  
Website:  
Telephone: 248-347-0414  
Contact Person: Rachel Zagatoli  
Persons: 5,107  
Service Area: Novi  
Services: A, B, C, D, E, F, G, H, I, J, K, L, M, N, O, P, Q, R, S, T, U, V

Name: Taekeuk Village  
Address: 3712 Williams, Wayne, MI 48184  
Website:  
Telephone: 734-729-7920  
Contact Person: Eun Jong  
Persons:  
Service Area: Korean Elders  
Services: Other: Social Activities

Name: Association of Chinese Americans Detroit Chinatown Drop-In/Outreach Center  
Address: 420 Peterboro, Detroit, MI 48201  
Website: [www.acadetroit.org](http://www.acadetroit.org)  
Telephone: 313-831-1790  
Contact Person: Shenlin Chen  
Persons:  
Service Area: Chinese Elders  
Services: B, C, E, H, J, L, N, O, P, Q, R, S, V

Name: International Institute of Metropolitan Detroit  
Address: 111 E. Kirby, Detroit, MI 48202  
Website: [www.iirmd.org](http://www.iirmd.org)  
Telephone: 313-871-8600  
Contact Person: Wojciech Zolnowski  
Persons:  
Service Area: Polish and Eastern European Elders (Ukrainian, Romanian, Yugoslavian, Albanian)  
Services: E, J

Name: Stilwell Manor/Joseph Coach Manor  
Address: 26600 Burg Rd., Warren, MI 48089  
Website:  
Telephone: 586-758-1310  
Contact Person: Becky Rose  
Persons: 30,560  
Service Area: Warren  
Services: C, H, O, S, Other: Social Activities



## MICHIGAN OFFICE OF SERVICES TO THE AGING

### ANNUAL & MULTI YEAR IMPLEMENTATION PLANS (AMPs)

#### Area Agency On Aging 1-B

FY: 2012

Name: Berkley Recreation Dept.  
Address: 2400 Robina, Berkley, MI 48072  
Website:  
Telephone: 248-546-2450  
Contact Person: Kevin Price  
Persons: 2,422  
Service Area: Berkley  
Services: A, B, E, G, H, J, K, L, N, O, Q, R, S, T, U, V

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Name: Royal Oak Senior Center  
Address: 3500 Marais, Royal Oak, MI 48073  
Website: [www.ci.royal-oak.mi.us/senior/index](http://www.ci.royal-oak.mi.us/senior/index)  
Telephone: 248-246-3912  
Contact Person: Paige Gembariski  
Persons: 10,788  
Service Area: Royal Oak  
Services: A, B, C, D, E, F, G, H, I, K, L, N, O, P, Q, R, S, T, U, V

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Name: Bowen Senior Center  
Address: 52 Bagley St., Pontiac, MI 48341  
Website:  
Telephone: 248-857-5723  
Contact Person: Alma Moss  
Persons: 7,548  
Service Area: Pontiac  
Services: B, E, O, Other: Social Activities

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Name: Ash Seniors  
Address: 700 Carleton Rockwood Rd., P.O. Box 21, Carleton, MI 48117  
Website:  
Telephone: 734-586-8063  
Contact Person: Rila Sanders  
Persons: 1,072  
Service Area: Ash Twp.  
Services: K, V, Other: Social Activities

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Name: Troy Community Senior Center  
Address: 3179 Livernois, Troy, MI 48083  
Website: [www.ci.troy.mi.us/ParksRec/SeniorCitizens](http://www.ci.troy.mi.us/ParksRec/SeniorCitizens)  
Telephone: 248-524-3484  
Contact Person: Carla Vaughn  
Persons: 11,500  
Service Area: Troy  
Services: A, B, C, D, E, F, H, I, J, K, L, M, O, P, Q, R, S, U, V, Other: Loan Closet

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Name: Mitchell Senior Center  
Address: 3 First St., Yale, MI 48097  
Website:  
Telephone: 810-387-3720  
Contact Person: Debra Green  
Persons: 901  
Service Area: Brockway Twp., Greenwood Twp., Kenockee, Lynn Twp., Yale



**MICHIGAN OFFICE OF SERVICES TO THE AGING**

**ANNUAL & MULTI YEAR IMPLEMENTATION PLANS (AMPs)**

Area Agency On Aging 1-B

FY: 2012

Services: A, G, H, N, O, Q, R, S, Other: Loan Closet, Prescription Drug Assistance

Name: Gregory Area Senior Center  
Address: 126 Webb St., PO Box 120, Gregory, MI, 48137  
Website:  
Telephone: 734-498-2502  
Contact Person: Richard Ellsworth  
Persons: 450  
Service Area: Unadilla Twp.  
Services: C, F, G, H, I, J, L, Q, S

Name: Putnam Township Senior Center  
Address: 131 S. Howell, Howell, MI 48169  
Website: www.co.livingston.mi.us  
Telephone: 734-878-1810  
Contact Person: Beverly Smith  
Persons: 1,431  
Service Area: Pickney, Putnam Twp., Unadilla Twp.  
Services: B, C, F, G, H, I, J, L, M, N, O, S, Other: Resource Advocacy, Information and Referral, Loan Closet

Name: Guest Community Center  
Address: 16221 Fraxho Road, Roseville, MI 48066  
Website:  
Telephone: 586 445-5597  
Contact Person: Debra Goethals  
Persons: 9,146  
Service Area: Roseville  
Services: C

Name: Arthur Leslow Community Center  
Address: 120 Eastchester, Monroe, MI 48161  
Website: monroe.lib.mi.us  
Telephone: 734-241-4313  
Contact Person: Tracy Palm  
Persons: 4,063  
Service Area: Monroe  
Services: C, E, H, J, O

Name: The Monroe Center  
Address: 15275 South Dixie Highway, Monroe, MI 48161  
Website: www.co.monroe.mi.us  
Telephone: 734-241-0404  
Contact Person: Sandie Pierce  
Persons: 7,808  
Service Area: LaSalle Twp., Monroe, Monroe Twp., Raisinville  
Services: A, B, C, D, E, F, G, H, I, J, K, L, M, N, O, P, Q, R, S, T, U, V, Other: Durable Medical Equipment, Nutrient Supplements, Information and Assistance to Cancer Patients, Their Families, Caregivers and Care Providers



## MICHIGAN OFFICE OF SERVICES TO THE AGING

### ANNUAL & MULTI YEAR IMPLEMENTATION PLANS (AMPs)

#### Area Agency On Aging 1-B

FY: 2012

Name: Area Agency on Aging 1-B Livingston/Washtenaw Access Center  
Address: 3941 Research Park Dr., Suite B, Ann Arbor, MI 48108  
Website: www.aaa1b.com  
Telephone: 734-213-6704  
Contact Person: Shavon Walton  
Persons: 54,088  
Service Area: Livingston and Washtenaw Counties  
Services: L, Other: Information and Assistance, Care Management, Advocacy

Name: Bloomfield Township Senior Services  
Address: 4315 Andover Road, Bloomfield Hills, MI 48302  
Website:  
Telephone: 248-723-3500  
Contact Person: Christine Tvaroha  
Persons: 23,471  
Service Area: Bloomfield Hills, Bloomfield Twp., Orchard Lake, West Bloomfield Twp.  
Services: B, H, I, Q, O, P, R, S, V, Other: Loan Closet, Telephone Reassurance



## MICHIGAN OFFICE OF SERVICES TO THE AGING

### ANNUAL & MULTI YEAR IMPLEMENTATION PLANS (AMPs)

Area Agency On Aging 1-B

FY: 2012

#### CLP

1. A comprehensive work plan must be developed that supports the CLP project goals of fully embracing and supporting PCT and SD, re-engineering the existing services infrastructure to support PCT and SD and directing the use of federal, state and local funding sources to serve CLP eligible individuals and their caregivers. The work plan must address at a minimum: Independent Living Consultation (ILC); use of OAA/VA/State/Local resources to support services for program participants; use of flexible service options (including self-determination); planned outreach efforts; and, integration of CLP and PCT into existing

#### AAA Response:

The AAA 1-B continues efforts to incorporate the Community Living Program (CLP) into its service delivery systems. While many of the AAA 1-B staff have been trained on community living consultation processes and person-centered principles (PCP), including care managers, Information & Assistance staff, and Network Development staff, additional efforts will include training additional agency staff, as needed. A portion of the service provider network has received PCP training, including Resource Advocates (by end of FY 2011), and 2012 efforts will include expanding the training to other providers via our provider meetings and training menus. The two AAA 1-B staff members trained as person-centered planning master trainers will lead the agency successfully in these efforts.

Continued growth of the CLP in 2012 includes: 1) expanding Community Living Consultant outreach efforts to connect persons on a waitlist for traditional AAA 1-B care management programs with reduced cost or alternative choices for services; effective immediately no individual will be placed on the wait list without speaking to a CLP professional in order to help prevent, to the extent possible, persons entering the nursing home unnecessarily while on the wait list; 2) offering alternatives to the waitlist, such as our new "IndePendent" personal emergency response system program, which has been shown to reduce the need for community services and increase the potential for individuals to privately pay for services to assist them; 3) helping participants use their own resources efficiently and effectively via introductory offers and coupons which provide for the purchase of small amounts of service and make it easier for individuals to transfer to private pay options that will assist them in delaying nursing home placement; and 4) funding in-home services, including homemaking, personal care, chore and respite, through the Community Living Program Service (CLPS). Combining these services under the CLP/CLPS will allow us to move to a more person-centered service delivery model and allow for expansion of the Agency with Choice (AWC) program. Persons will continue to be screened by I & A as well as care management staff for risk of nursing home placement, and triaged to the appropriate AAA 1-B care management program to prevent or delay nursing home placement.

We will also work to expand our CLP network partners to formally include resource advocates, senior centers, and nutrition providers to reach more older adults, as well as working with additional vendors willing to provide services at a negotiated rate for participants that are able to privately pay. CLP partners will be trained to use our triggering forms/universal intake to refer appropriate older adults living in the community to the CLP. They will be linked with a CLP professional (Community Living Consultant) on the phone who will approve documents, authorize needed services, and work to ensure high quality and effective service delivery. Other agency partners, including the ADRC partners, will be educated and trained on the CLP services and making appropriate referrals.



**MICHIGAN OFFICE OF SERVICES TO THE AGING**

**ANNUAL & MULTI YEAR IMPLEMENTATION PLANS (AMPs)**

Area Agency On Aging 1-B

FY: 2012

Further self-determination options for CLP participants will include expansion of Self-Determination through the Agency With Choice option, allowing participants to hire, train and supervise their own worker. We are successfully piloting this in FY 2011, and expect expansion in FY 2012, and plan to make this a required component of our Direct Service Purchase pool in FY 2013.

The AAA 1-B will continue to work with the Veteran Directed Home and Community-Based Services Program. Expansion in 2012 includes options under Agency with Choice for veterans. Funding for services associated with the Veteran Directed Home and Community-Based Services Program are not included in the FY 2012 budget because the AAA 1-B is directly reimbursed for services, and the money does not pass through OSA.

2. At your discretion, a separate program narrative may also be included.

**AAA Response:**

As part of the CLP program and in moving the AAA 1-B to a more person-centered and resource efficient model, a restructuring of the Direct Service Purchase (DSP) vendor pool will occur in FY 2012. The restructure will include a Request for Proposals (RFP) for select DSP services, particularly for services providing Home Care, Private Duty Nursing and Personal Emergency Response Systems. This application process will allow for a vendor pool that incorporates providers with the highest standards for quality and services. The restructuring application, selection and transition process will occur in FY 2012 with implementation in FY 2013.

3. The area plan grant budget, on page 2 of 3, includes a row to identify grant resources, program income, and local match to be used for support services for CLP participants. Please be reminded that funds used for CLP matching purposes may not be used as match for any other program. The CLP Appendix budget asks for detail regarding the specific service categories to be funded with these resources.

**AAA Response:**

Service categories to be funded under CLP include Personal Care, Homemaking and In-Home Respite.

4. Both the project budget and schedule of match and other resources, Budget Form (A), must be completed.

**AAA Response:**

Total service budget for CLP is \$2,065,224 with \$112,000 of program income, cash and in-kind match.

5. The CLP appendix budget is for planning information, not accounting purposes. Please be as detailed as possible. Revisions to the CLP appendix budget will be handled as administrative revisions.

**AAA Response:**



## MICHIGAN OFFICE OF SERVICES TO THE AGING

### ANNUAL & MULTI YEAR IMPLEMENTATION PLANS (AMPs)

Area Agency On Aging 1-B

FY: 2012

#### ADRC/MMAP

##### ADRC

Indicate if the AAA will participate in the development of ADRC partnership(s) in the PSA. If yes, please describe the anticipated role the AAA will play in the partnership(s).

##### AAA Response:

In early FY 2011, the AAA 1-B, in partnership with the Ann Arbor Center for Independent Living (AACIL), Blue Water Center for Independent Living (BWCIL) and the Disability Network Oakland & Macomb (DNOM), submitted an application to the OSA for designation as an emerging ADRC serving Livingston, Macomb, Monroe, Oakland, St. Clair and Washtenaw counties. It is anticipated in FY 2012, pending approval of the application by the OSA, the AAA 1-B and its partners, and more than 25 other organizations/individuals, will begin implementing an ADRC in southeast Michigan.

##### MMAP

If your Agency is a MMAP agency, provide an overview of your program, including numbers of persons served, volunteer recruitment and innovative ways of getting the information to residents.

##### AAA Response:

In 2010, the Medicare Medicaid Assistance Program (MMAP) reached more than 30,000 Medicare beneficiaries and provided one-on-one counseling to more than 10,000 Medicare beneficiaries. The AAA 1-B continued volunteer recruitment efforts in 2010/11 and trained 14 new MMAP volunteers.

In 2010, the AAA 1-B staff obtained some excellent earned media coverage of the MMAP services to increase awareness of the program. Staff also participated in more than 40 local events to reach Medicare beneficiaries, and provided over 50 presentations to beneficiaries in the community.

The program currently has 89 volunteers and will be conducting outreach in FY 2011-FY 2012 to increase this number of volunteers by at least 15% (13 new volunteers). The AAA 1-B will engage in specific activities to reach potential new volunteers through newsletter article(s), volunteer referral program, outreach to religious organizations and promotion of volunteer opportunities at local events. The AAA 1-B will also be placing emphasis on volunteer retention including a regional volunteer recognition event that will be held by the second quarter of 2012.

The most significant challenge within MMAP currently experienced by the AAA 1-B is to ensure that all volunteers reach the required standards of counseling hours and trainings to continue their certification as a MMAP volunteer. In 2012, the AAA 1-B will emphasize this requirement to all volunteers through quarterly email updates that will provide a summary of their counseling hours and trainings attended to date. Additionally, the AAA 1-B will begin to again provide volunteer trainings in outlying counties including Monroe and St. Clair to increase their opportunity to attend the required number of trainings without the continual hardship of driving a long distance.

MMAP will be placing a strong emphasis on continuing to conduct outreach and awareness on Medicare Fraud and Abuse. A minimum of six (6) additional presentations will be provided in 2012 (one in each county served by the AAA 1-B) on fraud and abuse; advertising will be purchased on radio to help increase local awareness of fraud and abuse; and volunteers will receive updates on Medicare fraud and abuse



## MICHIGAN OFFICE OF SERVICES TO THE AGING

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through volunteer training. Additionally, the AAA 1-B will be using MMAP volunteers to attend events on behalf of MMAP, with the objective to increase the number of events overall the MMAP program participates in and help realize increased outreach numbers to Medicare beneficiaries in 2012.

The AAA 1-B will continue to hold Medicare Part D Assistance Days across the six-county region served to assist Medicare beneficiaries with understanding their Medicare Part D and Medicare Advantage Plan options. The goal of the AAA 1-B is to hold at least 12 Assistance Days in 2012. Additionally, the AAA 1-B is actively seeking new placement opportunities for volunteers in senior centers, hospitals and religious organizations to increase the number of sites that provide walk-in opportunities.

MMAP staff and partners are an integral component of the ADRC success, and will be involved at all levels as expected ADRC plans move forward in FY 2012. MMAP has been actively engaged in the development of the ADRC of Southeast Michigan (ADRCSEM) since the initial development of the application for emerging ADRC status.





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#### Other Grants

1. Describe other grants and/or initiatives the area agency is participating in with OSA and other partners.

#### AAA Response:

ARRA Chronic Disease Self Prevention (OSA)

Time Period: March 31, 2010 to March 30, 2012

Amount: \$198,466

ARRA funding supports the Personal Action Towards Health (PATH) evidence-based program, with an overall goal of training 60 leaders to facilitate programs for 683 older adults. In partnership with AAA 1-C, two PATH leader trainings were completed in 2012. FY 2012 efforts will focus on facilitating one additional PATH leader training; collecting data and outcomes from leaders and program partners; and exploring use of medication management or further grant funding upon completion of the ARRA funding period. Leaders trained for the PATH workshops will be given materials to get the programs up and running. The AAA 1-B has provided resources and training particularly to two key partners within its PSA: National Kidney Foundation of Michigan and the Arthritis Foundation of Michigan.

Mobility Management Service (JARC & New Freedom)

Time Period: October 2010 - September 2013

Amount: \$247,855

The mobility management service (MMS) will provide older adults and persons with disabilities with a centralized, toll-free, multi-lingual phone number to coordinate and schedule transportation and mobility services. This service will help older adults and persons with disabilities to get where they want to go and when they need to get there in a more person-centered and empowering process. Callers will either be warm transferred to a transportation service or scheduled for services directly through the AAA 1-B service. FY 2012 will focus on implementation and marketing of the service, in partnership with the existing mobility service at Jewish Family Services. Current funding is anticipated through FY 2013. The mobility management service project manager is continuously exploring opportunities for further funding via grants, including additional JARC and New Freedom funds available after FY 2013. Donations will help to support this program. The AAA 1-B may also look to cost-share with other regional partners. Partnerships include Jewish Family Services, SMART, the Centers for Independent Living and other local/regional transportation advocates.

2. Describe how these grants and other initiatives will improve the quality of life of older adults within the PSA.

#### AAA Response:

PATH is a nationally recognized evidence-based disease prevention program for older adults. Outcome data demonstrates positive changes in older adults' well being, control over health and quality of life. Training of additional leaders and providing funding to help get programs implemented and started will mean an opportunity for even more older adults in our PSA to benefit from the PATH program in 2012.

The AAA 1-B anticipates helping hundreds of older people, and persons with disabilities, get where the



## MICHIGAN OFFICE OF SERVICES TO THE AGING

### ANNUAL & MULTI YEAR IMPLEMENTATION PLANS (AMPs)

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need to go efficiently and effectively in FY 2012 through the Mobility Management Service. This service will improve the quality of life for older adults by helping them get where they need to go efficiently and effectively, including appointments, jobs, community programs and more. Older adults often report feeling confused and/or frustrated by the lack of coordinated mobility services, and this program will help to promote and encourage seniors to stay active in their communities by cutting down barriers to community activities and programs. Most importantly, it will allow people who otherwise would not be able to be successfully mobile in their community to do so with dignity and respect.

3. Describe how these grants and other initiatives reinforce the area agency's planned program development efforts for FY 2012.

**AAA Response:**

Supporting the PATH program and facilitating training is directly in line with the AAA 1-B Strategic Plan for 2010 - 2012. Additionally, PATH is a part of State Plan Goal #1: To Improve the Health and Nutrition of Older Adults. As our programs evolve and develop, we recognize and support the need for evidence-based programs that truly make an impact on the lives of older adults. The success of our PATH partnerships further supported the development of our FY 2012 goal to facilitate and promote an evidence-informed healthy eating program for older adults.

The Mobility Management Service development also supports the AAA 1-B strategic plan, and is linked to State Plan Goal #4: Improve the Effectiveness, Efficiency, and Quality of Services Provided Through the Michigan Aging Network and its Partners. As stated previously, the ultimate goal of this service is to help seniors improve their quality of life and maintain independence by reducing isolation and dependence solely on friends and family to get people where they want to go when they want to get there. It also increases our community partnership strength by working with an already implemented mobility service with Jewish Family Services and collaborating with SMART, the Centers for Independent Living and other local transportation advocates. Many of the partners for the Mobility Management Service are key players in the ADRC as well.

4. Describe the area agency's Creating Confident Caregivers initiative for FY 2012.

**AAA Response:**

The AAA 1-B has built a strong Creating Confident Caregivers (CCC) program in FY 2011, and intends to build on this program in 2012 by reaching a minimum of 60 caregivers through at least six sessions. FY 2012 is year two of the program. Three AAA 1-B staff persons are trained as leaders. Cathy Backos, DSP Contract Respite Manager, is the lead on this program at the AAA 1-B. At least two AAA 1-B staff members anticipate achieving Master Trainer status in FY 2011. The AAA 1-B is also partnering with the two local chapters of the Alzheimer's Association to lead and provide this program in Oakland and Washtenaw counties. Funding for this program comes from OSA/AOA and supports training materials and training snacks as well as time for the two additional 1-B staff trainers at approximately .2 FTE.



**MICHIGAN OFFICE OF SERVICES TO THE AGING**

**ANNUAL & MULTI YEAR IMPLEMENTATION PLANS (AMPs)**

*Area Agency On Aging 1-B*

**FY: 2012**

**Appendices**



**MICHIGAN OFFICE OF SERVICES TO THE AGING**

**ANNUAL & MULTI YEAR IMPLEMENTATION PLANS (AMPs)**

Area Agency On Aging 1-B

FY: 2012

**APPENDIX A**

**Board of Directors Membership**

	Asian/Pacific Islander	African American	Native American/ Alaskan	Hispanic Origin	Persons with Disabilities	Female	Total Membership
Membership Demographics	0	2	0	0	3	7	18
Aged 60 and Over	0	1	0	0	3	3	10

Name of Board Member	Geographic Area	Affiliation	Elected Official	Appointed	Community Representative
Maggie Jones	Livingston	County Commissioner	Yes		
Toni Mocerri	Macomb	County Commissioner	Yes		
R. Lamar Frederick	Monroe	County Commissioner	Yes		
Helaine Zack	Oakland	County Commissioner	Yes		
Terry London	St. Clair	County Commissioner	Yes		
Barbara Levin Bergman	Washtenaw	County Commissioner	Yes		
Andrew Hetzel	Regional	Public Relations			Yes
Amin Irving	Regional	Corporate/Fou ndations			Yes
Dr. Peter Lichtenberg	Regional	Gerontology/ Geriatrics			Yes
Robert McMahon	Regional	Regional Planning			Yes
Mark Rottermond	Regional	Finance			Yes
Jamie Verdi	Regional	Legal			Yes
Vacant	Regional				Yes
Vacant	Regional				Yes
Walter Ernst	Livingston	Older Adult Representativ e		Yes	
Sandra Hann	Macomb	Older Adult		Yes	



**MICHIGAN OFFICE OF SERVICES TO THE AGING**

**ANNUAL & MULTI YEAR IMPLEMENTATION PLANS (AMPs)**

Area Agency On Aging 1-B

FY: 2012

		Representative			
Jim Seegert	Monroe	Older Adult Representative		Yes	
Jan Dolan	Oakland	Older Adult Representative		Yes	
Vurn Bartley, Jr.	St. Clair	Older Adult Representative		Yes	
Tom Miree	Washtenaw	Older Adult Representative		Yes	



**MICHIGAN OFFICE OF SERVICES TO THE AGING**

**ANNUAL & MULTI YEAR IMPLEMENTATION PLANS (AMPs)**

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FY: 2012

**APPENDIX B  
Advisory Board Membership**

	Asian/ Pacific Islander	African American	Native American/ Alaskan	Hispanic Origin	Persons with Disabilities	Female	Total Membership
Membership Demographics	0	1	1	0	3	9	19
Aged 60 and Over	0	0	1	0	3	7	14

Name of Board Member	Geographic Area	Affiliation
Kellie Boyd	Private Sector Representative	Disability Network Oakland & Macomb
Tom Rau	Private Sector Representative	Nexcare Health Systems
Tiffany Reo	Private Sector Representative	Signature Solutions Group
Sue-Anne Sweeney	Private Sector Representative	Madonna University Dept. of Gerontology
Vacant	Private Sector Representative	
Euphemia (Sue) Franklin	Public Sector Representative	South Eastern Michigan Indians, Inc.
Mark McDowell	Public Sector Representative	Michigan Peer Review Organization
Marye Miller	Public Sector Representative	Older Persons' Commission
Linda Patton	Public Sector Representative	UAW Retirees
Mark Robinson	Public Sector Representative	Livingston County Catholic Charities
Vacant	Public Sector Representative	
Bob Fox	Livingston County	Older Adult Representative
Mark Swanson	Livingston County	Older Adult Representative
Theresa Monsour	Macomb County	Older Adult Representative
Dan Sier	Macomb County	Older Adult Representative



# MICHIGAN OFFICE OF SERVICES TO THE AGING

## ANNUAL & MULTI YEAR IMPLEMENTATION PLANS (AMPs)

Area Agency On Aging 1-B

FY: 2012

SaraMarie Watson	Macomb County	Older Adult Representative
Floreine Mentel	Monroe County	Older Adult Representative
Steve Faine	Oakland County	Older Adult Representative
Jim Forrer	Oakland County	Older Adult Representative
Dennis K. Griffin	Oakland County	Older Adult Representative
Robert Hull	Oakland County	Older Adult Representative
Vacant	St. Clair County	Older Adult Representative
Vacant	Washtenaw County	Older Adult Representative



MICHIGAN OFFICE OF SERVICES TO THE AGING

ANNUAL & MULTI YEAR IMPLEMENTATION PLANS (AMPs)

Area Agency On Aging 1-B

FY: 2012

APPENDIX C

Current Provider Demographics

	Asian/ Pacific Island	African American	Arabic/ Chaldean	Native American/ Alaskan	Hispanic Origin	Persons with Disability	Female	TOTAL (all contractors) (all employees)
Number of Contractors by Demographics	1	5	2	1	0	1	25	180
Number of Contractor Employees by Demographics	10	250	8	5	50	15	1,462	1,800

The above table should reflect contractors/staff that are funded by the AAA only. Number of employees of contractors should reflect a specific point in time. For example, report the numbers as of April 1, 2011. The data collection date should be the same for all contractors.

The information gathered from this report will be used in the cultural competency work that is being conducted by OSA. Please contact your field representative for more information.





MICHIGAN OFFICE OF SERVICES TO THE AGING

ANNUAL & MULTI YEAR IMPLEMENTATION PLANS (AMPs)

Area Agency On Aging 1-B

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APPENDIX E

Planned Entrepreneurial Activity

Activity	Amount Expected To Raise
Identification of new business opportunities through an external expert consultant. Plan and report being developed in FY 2011 - 2012 with implementation of new opportunities beginning in FY 2012. Unknown amount expected to be raised prior to receiving consultant report.	0.00
Activity	Amount Expected To Raise
The AAA 1-B is working with several community partners on the development of a PACE model in Washtenaw County. PACE is an evidence based managed care program that helps individuals remain in the community through a PACE center which provides health care, socialization, recreation, therapy and other needed services. FY 2012 will focus on planning and development of the program, so no funds are expected to be raised beyond FY 2012.	0.00
Activity	Amount Expected To Raise
Fundraising to support Holiday Meals on Wheels and Unmet Needs for AAA 1-B participants	60,000.00
Activity	Amount Expected To Raise
Information and Assistance donations to support administrative costs of information and assistance.	1,500.00
Activity	Amount Expected To Raise
AAA 1-B training (participant fees) to provide revenue to reduce training costs assumed by the agency.	8,000.00
Activity	Amount Expected To Raise
Caregiver events (sponsor and exhibit fees) to support the hosting of caregiver education events.	75,000.00
Activity	Amount Expected To Raise
ClickonAging.com advertising to support the hosting and further development of the partnership website www.clickonaging.com	1,500.00



**MICHIGAN OFFICE OF SERVICES TO THE AGING**

**ANNUAL & MULTI YEAR IMPLEMENTATION PLANS (AMPs)**

Area Agency On Aging 1-B

FY: 2012

**APPENDIX F**

**Regional Service Definitions**

**Service Definition**

See attachments for the new Financial Concierge (Community) definition and the revised Resource Advocacy (Access) and Medication Management definition.

**Service Category**

**Fund Source**

**Unit of Service**

Access

See attached:

See attached:

In-Home

Community

**Minimum Standards**

See attached.



**MICHIGAN OFFICE OF SERVICES TO THE AGING**

**ANNUAL & MULTI YEAR IMPLEMENTATION PLANS (AMPs)**

Area Agency On Aging 1-B

FY: 2012

**APPENDIX G**

**Agreement for Receipt of Supplemental Cash-In-Lieu of Commodity Payments for the Nutrition Program for the Elderly**

The above identified agency, (hereinafter referred to as the GRANTEE), under contract with the Michigan Office of Services to the Aging (OSA), affirms that its contractor(s) have secured local funding for additional meals for senior citizens which is not included in the current fiscal year (see above) application and contract as approved by the GRANTEE.

Estimated number of meals these funds will be used to produce is:

217,000

These meals are administered by the contractor(s) as part of the Nutrition Program for the Elderly, and the meals served are in compliance with all State and Federal requirements applicable to Title III, Part C of the Older Americans Act of 1965, as amended.

Therefore, the GRANTEE agrees to report monthly on a separate OSA Financial Status Report the number of meals served utilizing the local funds, and in consideration of these meals will receive separate reimbursement at the authorized per meal level cash-in lieu of United States Department of Agriculture commodities, to the extent that these funds are available to OSA.

The GRANTEE also affirms that the cash-in-lieu reimbursement will be used exclusively to purchase domestic agricultural products, and will provide separate accounting for receipt of these funds.

**FY 2012 AREA PLAN GRANT BUDGET**

Rev. 3/2011

Agency: 1-B

Budget Period: 10/01/11 to 09/30/12

PSA: 1-B

Date: 06/15/11

Rev. No.: 0 Page 1 of 3

**SERVICES SUMMARY**

FUND SOURCE	SUPPORTIVE SERVICES	NUTRITION SERVICES	TOTAL
1. Federal Title III-B Services	2,290,416		2,290,416
2. Fed. Title III-C1 (Congregate)		1,193,906	1,193,906
3. State Congregate Nutrition		47,598	47,598
4. Federal Title III-C2 (HDM)		2,979,379	2,979,379
5. State Home Delivered Meals		1,723,493	1,723,493
6. Fed. Title III-D (Prev. Health)	162,020		162,020
9. Federal Title III-E (NFCSP)	976,724		976,724
10. Federal Title VII-A			
10. Federal Title VII-EAP	37,630		37,630
11. State Access	165,012		165,012
12. State In-Home	543,718		543,718
13. State Alternative Care	642,944		642,944
14. State Care Management	863,653		863,653
16. State N.H. Ombudsman	73,035		73,035
17. Local Match			
a. Cash	538,700		538,700
b. In-Kind	646,900	696,999	1,343,899
18. State Respite Care (Escheat)	228,801		228,801
19. Merit Award Trust Fund	851,962		851,962
20. NSIP		1,534,860	1,534,860
21. Program Income	477,607	2,350,000	2,827,607
<b>TOTAL:</b>	<b>8,499,122</b>	<b>10,526,235</b>	<b>19,025,357</b>

**ADMINISTRATION**

Revenues	Local Cash	Local In-Kind	Total
Federal Administration	844,716	113,500	958,216
State Administration	146,766		146,766
MATF Administration	76,676		76,676
Other			
<b>Total:</b>	<b>1,068,158</b>	<b>113,500</b>	<b>1,181,658</b>

**Expenditures**

	FTEs	
1. Salaries/Wages	17.00	725,835
2. Fringe Benefits		233,234
3. Office Operations		231,789
<b>Total:</b>		<b>1,190,858</b>

**Cash Match Detail**

Source	Amount
Interest Income	30,000
County Funds	83,550
<b>Total:</b>	<b>113,550</b>

**In-Kind Match Detail**

Source	Amount
Board/ Advisory Council	3,000
Caregivers	6,200
<b>Total:</b>	<b>9,200</b>

I certify that I am authorized to sign on behalf of the Area Agency on Aging. This budget represents necessary costs for implementation of the Area Plan. Adequate documentation and records will be maintained to support required program expenditures.

Signature \_\_\_\_\_

Title \_\_\_\_\_

Date \_\_\_\_\_

FY 2012 AREA AGENCY GRANT FUNDS - SUPPORT SERVICES DETAIL

Agency: 1-B  
PSA: 1-B

Budget Period: 10/01/11  
Date: 06/15/11

to 09/30/12  
Rev. No.:

Rev. 3/2011  
page 2 of 3

CE CATEGORY	Title III-B	Title III-D	Title III - E	Title VII	State Access	State In-Home	St. Alt. Care	State Care Mgmt	State NHO	St. Respite (Escheat)	Ment Award Trust Fund	Medicaid CMP Fund	Program Income	Cash Match	In-Kind Match	TOTAL
Management	170,250		-		165,012			863,653				7,000	5,000	75,000	200,000	1,465,915
Coord/supp	250,000		60,000											27,500	140,000	477,500
ster Advocacy																
mation & Assis	20,000		194,000										1,000	10,000	38,000	263,000
each	325,000		154,870										5,000	55,000	35,000	574,870
portation			20,000										5,000	2,000	3,200	30,200
me																
e	391,601												87,500	80,000	15,000	574,101
e Care Assis																
e Injury Cntrl	58,620															58,620
emaking																
e Health Aide																
ication Mgt		17,466												2,000	7,500	26,966
onal Care																
S			25,000											5,000	5,000	35,000
ite Care											50,000					50,000
dy Reassurance																
l Assistance	175,387												20,000	34,000	10,500	239,887
unity Services																
l Day Care																
entia ADC	15,000		171,960							28,567	506,886		250,000	150,000	10,000	1,132,403
ase Prevent		25,000														25,000
th Screening																
st to Deaf		45,408											400	9,000	3,000	57,808
ie Repair																
Ombudsman	27,019								73,035			27,307	500	24,000		151,861
tr Operations																
r Staffing																
n Services		42,872											2,500	9,200	2,400	56,972
r Abuse Prevnt				37,630									900	7,000	2,300	47,630
selling																
ic Respite Care																
giver Supplmt																
hip Support			25,000													25,000
giver E,S,T																
rm Develop	458,083												7,500	22,000	85,000	572,583
n Specific																
IFVC/OHR		31,274	180,000							25,625			3,000	25,000	35,000	299,899
vices	448,877		145,904			543,718	642,944			174,609	218,400		55,000	2,000	55,000	2,287,252
ministration											76,678					76,678
<b>PORT SERV TOTAL</b>	<b>2,290,416</b>	<b>162,020</b>	<b>976,724</b>	<b>37,630</b>	<b>165,012</b>	<b>543,718</b>	<b>642,944</b>	<b>863,653</b>	<b>73,035</b>	<b>228,801</b>	<b>851,962</b>	<b>34,307</b>	<b>443,300</b>	<b>538,700</b>	<b>646,900</b>	<b>8,549,343</b>



### FY 2012 Planned Services Summary Page for PSA:

Service	Budgeted Funds	Percent of the Total	Method of Provision		
			Purchased	Contract	Direct
<b>ACCESS SERVICES</b>					
Care Management	\$ 1,485,915	8%	x		x
Case Coordination & Support	\$ 477,500	3%			x
Disaster Advocacy & Outreach Program	\$ -	0%			
Information & Assistance	\$ 263,000	1%			x
Outreach	\$ 574,870	3%		x	x
Transportation	\$ 30,200	0%	x		
<b>IN-HOME SERVICES</b>					
Chore	\$ 574,101	3%		x	
Home Care Assistance	\$ -	0%			
Home Injury Control	\$ 58,620	0%			
Homemaking	\$ -	0%			
Home Delivered Meals	\$ 8,421,911	44%	x	x	x
Home Health Aide	\$ -	0%			
Medication Management	\$ 26,966	0%	x		
Personal Care	\$ -	0%			
Personal Emergency Response System	\$ 35,000	0%	x		
Respite Care	\$ 50,000	0%			
Friendly Reassurance	\$ -	0%			
<b>COMMUNITY SERVICES</b>					
Adult Day Services	\$ -	0%			
Dementia Adult Day Care	\$ 1,132,403	6%	x	x	
Congregate Meals	\$ 2,034,324	11%		x	
Nutrition Counseling	\$ -	0%			
Nutrition Education	\$ -	0%			
Disease Prevention/Health Promotion	\$ 25,000	0%			
Health Screening	\$ -	0%			
Assistance to the Hearing Impaired & Deaf	\$ 57,808	0%		x	
Home Repair	\$ -	0%			
Legal Assistance	\$ 239,887	1%		x	
Long Term Care Ombudsman/Advocacy	\$ 151,861	1%		x	
Senior Center Operations	\$ -	0%			
Senior Center Staffing	\$ -	0%			
Vision Services	\$ 56,972	0%		x	
Programs for Prevention of Elder Abuse,	\$ 47,830	0%		x	
Counseling Services	\$ -	0%			
Specialized Respite Care	\$ -	0%			
Caregiver Supplemental Services	\$ -	0%			
Kinship Support Services	\$ 25,000	0%		x	
Caregiver Education, Support, & Training	\$ -	0%			
<b>PROGRAM DEVELOPMENT</b>					
	\$ 572,583	3%			
<b>REGION-SPECIFIC</b>					
	\$ 299,899	2%			
CLP Services	\$ 2,287,252	12%			
MATF administration	\$ 76,676	0%			
<b>TOTAL PERCENT</b>		<b>100%</b>	<b>21%</b>	<b>70%</b>	<b>9%</b>
<b>TOTAL FUNDING</b>	<b>\$ 19,005,578</b>		<b>\$4,070,463</b>	<b>\$13,269,925</b>	<b>\$1,665,190</b>



## AAA 1-B FUNDED SERVICE PRIORITIZATION INDICATORS BY SOURCE March, 2010

009 AAA 1-B Stakeholder Survey Rank	AAA 1-B 2009 Stakeholders Survey High Priority Rank	FY 2009 Call Center Referrals* N=19,408	Tri-County Regional Senior Collaborative Senior Focus Groups	AAA 1-B 2009 Stakeholder Survey Top 3 Targeted for Cuts	NASUA National Survey of Increased Requests for Service	AAA 1-B Quality Assurance Client Survey	AAA 1-B Board Funding Priorities (FY 2010-12 Area Plan)
Home Delivered Meals							
Personal Care						4%	
Care Management							
In-Home Respite			13		5		
Adult Day Services (23)**			17		10		
Information and Assistance						0%	
Medication Management		8	0			0%	
Elder Abuse Prevention		66	0		4		
Congregate Meals		76	0		7		
Resource Advocacy			2				
Health Benefits Education			29		9		
Out-of-Home Respite		64	0				
Home Injury Control (334)**			11				
Homemaking			27				
Chore (375)**					11		
Volunteer Respite (846)**	16	0					
Long Term Care Ombudsman	17	49	0		8		
In-Home Unmet Needs	18	0	0				
Hearing Services	19	75	0				
Vision Services	20	72	7				
Legal Services (18)**	21		21				
Grandparents Raising Grandchildren	22	3	0				
Public Education	23	0					

Dark shading indicates highest prioritization

\*Partial Year Data

\*\*FY 2009 4th Quarter Wait List





**AAA 1-B FUNDED SERVICE PRIORITIES AND  
IMPACT OF FY 2012 CUTS**

Cumulative Weighted Ranking	2009 AAA 1-B Stakeholder Survey Rank	Changes for FY 2012
<b>Top Third, Highest Priority</b>		
33	Personal Care	Moved to CLP Services
29	Information and Assistance	No changes
28	Home Delivered Meals	No changes
27	Homemaking	Moved to CLP Services
24	In-Home Respite	Moved to CLP Services
23	Care Management	No changes
23	Chore	No changes
<b>Middle Third, Medium Priority</b>		
20	Health Benefits Education	No changes
18	Adult Day Services (23)*	No changes
15	Medication Management	No changes
15	Resource Advocacy	No changes
15	Out-of-Home Respite	No changes
15	Home Injury Control (334)*	No changes
14	Volunteer Respite (846)*	No changes
<b>Lower Third, Lowest Priority</b>		
13	Elder Abuse Prevention	No changes
13	Congregate Meals	No changes
13	Long Term Care Ombudsman^	No changes
11	In-Home Unmet Needs	No changes
10	Public Education	No changes
9	Vision Impaired Services#	No changes
9	Legal Services (18)**	No changes
8	Hearing Impaired Services#	No changes
6	Grandparents Raising Grandchildren	No changes
Programmatic, Administrative Support		
<b>TOTAL</b>		

^ Subject to hold harmless provisions

# Targeted populations under Older Americans Act



Advocacy • Action • Answers on Aging

**D. Service Standards Financial Concierge DRAFT**

Issue Date

Rev Date: 10-5-10

<b>Service Name</b>	<b>Financial Concierge Services</b>
<b>Service Definition</b>	<p>Direct assistance with day to day financial tasks. The Financial Concierge helps the individual with the handling of personal finances and cash management aimed at making the best use of personal resources including deposit, disbursement, and record keeping. Maintain up to date bill paying. Allowable program components include, but may not be limited to:</p> <ul style="list-style-type: none"> <li>• Assistance with check writing and checkbook balancing</li> <li>• Review and payment of household bills</li> <li>• Tracking and monitoring expenditures</li> <li>• Budgeting and personal record keeping</li> </ul>
<b>Service Code</b>	<p>T5999/9020 MIChoice/CCM  T5999/SE/9020 Gaps  Set Up Fee; Monthly Billing; Hourly Consultation as approved</p>
<b>Units</b>	<p>Set up fee: Includes travel for in-home visit, organize &amp; review existing documents; set up automatic payments where applicable. Set up online banking</p> <p>Monthly fee: Includes financial assistance services</p>
<b>Service Delivery Options</b>	<p>Traditional Agency Based  Self Determination</p>

**I. MINIMUM STANDARDS**

- Must be a licensed CPA Firm.
- Staff must be supervised by a CPA; bonded and insured
- Must document service provided and submit monthly accounting of services rendered to the AAA 1-B authorizing Care Manager
- Must meet all general operating service standards for vendors, with exception of policies pertaining specifically to:
  - o Emergency Policy due to weather, nature, and other
  - o Utilizing Volunteers
  - o In Service Training
  - o Standard precautions for occupational exposure
  - o Procedures required for Home Based Service Vendors
- Must maintain individual participant files
- Must have written policies describing protocol for home visits

DRAFT pending OSA approval for FY 2012

Access Services: Resource Advocacy

**Service Name:** Resource Advocacy

**Service Category:** Access

**Service Definition:** Resource Advocacy is an integral component of the AAA 1-B Access Team which is comprised of Resource Advocates, Resource Advocacy Supervisor(s), Nutrition Assessors, AAA 1-B Care Managers, AAA 1-B Care Management Supervisors, Resource Specialist(s) & AAA 1-B Contract Manager. The Access Team works in conjunction with other aging network collaboratives to support and enhance access to services. Resource Advocates seek out, identify, and assist older adults in need of community services to identify resources that meet their needs. Resource Advocates work in collaboration with AAA 1-B, but do not duplicate the work of AAA 1-B staff.

**Unit of Service:** One hour of Resource Advocacy Service includes assisting older adults using person centered techniques either in person or via the telephone to meet the individuals identified need, within the parameters set by the minimum standards.

**Minimum Standards**

1. Resource Advocates develop expertise in understanding the range of services & benefits available to older adults in their community.
2. Resource advocates use a variety of strategies, including face-to-face or telephone contacts to seek out, assess, and assist older adults who are in need of options counseling, MMAP assistance and/or long term care services.
3. Resource Advocates assist older adults with immediate and emergency needs for food, shelter, or other basic needs. Assistance may include warm transfer referrals to appropriate agencies.
4. Resource Advocates collaborate with aging and disability resource centers (ADRC), local senior centers, senior housing buildings, faith-based organizations and other organizations in the community to identify and assist seniors in need of services.
5. At least one Resource Advocate from each contracted organization shall be certified as a Medicare/Medicaid Assistance Program (MMAP) Counselor. However, the AAA 1-B recommends that all Resource Advocates are trained on MMAP, particularly Medicare Part D and Medicare Savings Programs/Low Income Subsidies.
  - a. Certified MMAP Counselors must meet reporting requirements developed by the state office.
  - b. Certified MMAP Counselors must participate in relevant MMAP training in order to maintain certification as required by the state office.
6. Resource Advocates receive, follow up and report on Gatekeeper referrals within 10 business days.

DRAFT pending OSA approval for FY 2012

7. Resource Advocates receive, follow up and report on any referrals received from AAA 1-B Care Managers and/or Resource Specialists within 10 business days.
8. Resource Advocacy contractors shall collaborate with racial/ethnic/culturally diverse organizations to target services to individuals who are low income and/or culturally/racially diverse. Targeting goals are developed annually as required by the state office.
9. Resource Advocates work in partnership with AAA 1-B to receive appropriate and required training, make referrals and request services through the Community Living Program (CLP)
  - a. Resource Advocates call the Resource Center and speak with a Resource Specialist who will collect the necessary information from the RA and make a referral to the AAA 1-B Community Living Consultant (CLC).
  - b. ~~The CLC will review the referral and contact the Resource Advocate within 72 hours to further discuss and verbally approve, approve with modifications or deny the requested services.~~
  - c. If the referral is verbally approved the Resource Advocate will submit the required paperwork and signed documentation, fax to the appropriate CLC and mail the original documents.
  - d. Once all the paperwork is received, the CLC will authorize services for a period of one to eight weeks.
10. Resource Advocates shall work in partnership with the Aging and Disability Resource Center (ADRC) and obtain certification as an ADRC Options Counselor. Certification will be coordinated between AAA 1-B and Michigan Office of Services to the Aging (OSA). Options Counselors shall report activities as required by the state office.
11. Resource Advocates & Resource Advocacy Supervisor(s) shall participate in Access Team meetings at least twice per contract year to strengthen partnerships, attend trainings, streamline processes, and review outcomes from services provided. Resource Advocates/Supervisors shall participate once a year in a regional meeting/training focused on contract issues and other relevant issues identified by AAA 1-B and/or contractors.
12. Resource Advocates are required to provide practical assistance with the following: 1) Community Living Program (CLP); 2) Options Counseling; 3) Medicare/Medicaid; 4) Gatekeeper Program; 5) Referrals to AAA 1-B and/or appropriate organizations for Information & Assistance.
13. If resources are available, other services may also be provided including: practical assistance with prescription assistance (other than Medicare Part D) and Tax Assistance. Presentations given by Resource Advocates specific to programs/services and participation in community/health fairs are limited under AAA 1-B funding to 8% of the total contracted units per contractor, per contract year. Contractors participating in community/health fairs may count clients only when providing one-on-one assistance. Prior authorization/approval is required by the AAA 1-B Resource Advocacy Contract Manager for any other services provided by the Resource Advocates under the AAA 1-B Resource Advocacy contract.



<b>D. Service Standards – Medication Management</b>	
Issue Date: 3/27/07	Rev Date: DRAFT 4/12/11

<b>Service Name</b>	<b>Medication Management</b>
<b>Service Definition</b>	<p>Direct assistance in managing the use of both prescription and over the counter (OTC) medication. Allowable program components include:</p> <ul style="list-style-type: none"> <li>• Face-to-face review of participant's prescription, OTC medication regimen, and use of herbs and dietary supplements.</li> <li>• Regular set-up of medication regimen (Rx pills, Rx injectables, and OTC medications).</li> <li>• Monitoring of compliance with medication regimen.</li> <li>• Cueing via home visit or telephone call.</li> <li>• Cueing via a purchased electronic medication management system (electronic pill dispenser) in conjunction with regular set up and/or monitoring services</li> <li>• Communicating with referral sources (physicians, family members, primary care givers, etc.) regarding compliance with medication regimen.</li> <li>• Family, caregiver, and participant education and training.</li> </ul>
<b>Service Code</b>	<p>H2010, Comprehensive medication services, per 15 minute unit of service  T2029 @0410, Electronic medication management system, purchase/installation of one approved device  -----, Electronic medication management system, service fee, per month (excludes installation)</p>

**I. MINIMUM STANDARDS**

- A. Each program shall employ a registered nurse (RN) who supervises program staff and is available when they are in a participant's home or making telephone reminder calls. Each program shall employ program staff who are appropriately licensed, certified, trained, oriented, and supervised.
- B. The supervising nurse shall review and evaluate the medication management care plan and complete medication regimen, including prescription and OTC medications, dietary supplements and herbal remedies, with each participant and appropriate caregiver.

Each program shall implement a procedure of notifying the participant's physician(s) of all medications being managed.

- C. The program shall be operated within the three basic levels of service as follows:



<b>D. Service Standards – Medication Management</b>	
Issue Date: 3/27/07	Rev Date: DRAFT 4/12/11

Level 1: Telephone reminder call/cueing with maintenance of appropriate documentation. Program staff performing this level of service shall be delegated by the supervising nurse.

Level 2: In home monitoring visit/cueing with maintenance of appropriate documentation. Program staff performing level 2 services shall be delegated by the supervising nurse.

Level 3: In home medication set up, instructions, and passing and/or assistance with medications (e.g., putting in eye drops, pills and giving injections). Program staff performing level 3 services shall be delegated by the supervising nurse.

D. The program also allows for purchase of a medication management system (i.e. electronic pill dispenser). Equipment is limited to devices pre-approved by the AAA 1-B DSP Manager.

E. Devices may be purchased with monitoring services. Monitoring services include level 1, 2 or 3 (see C) provided by approved vendor agency staff and/or monitoring by the medication management system product company as purchased through a monthly monitoring fee.

F. The program shall maintain an individual medication log, for each participant, that contains the following information:

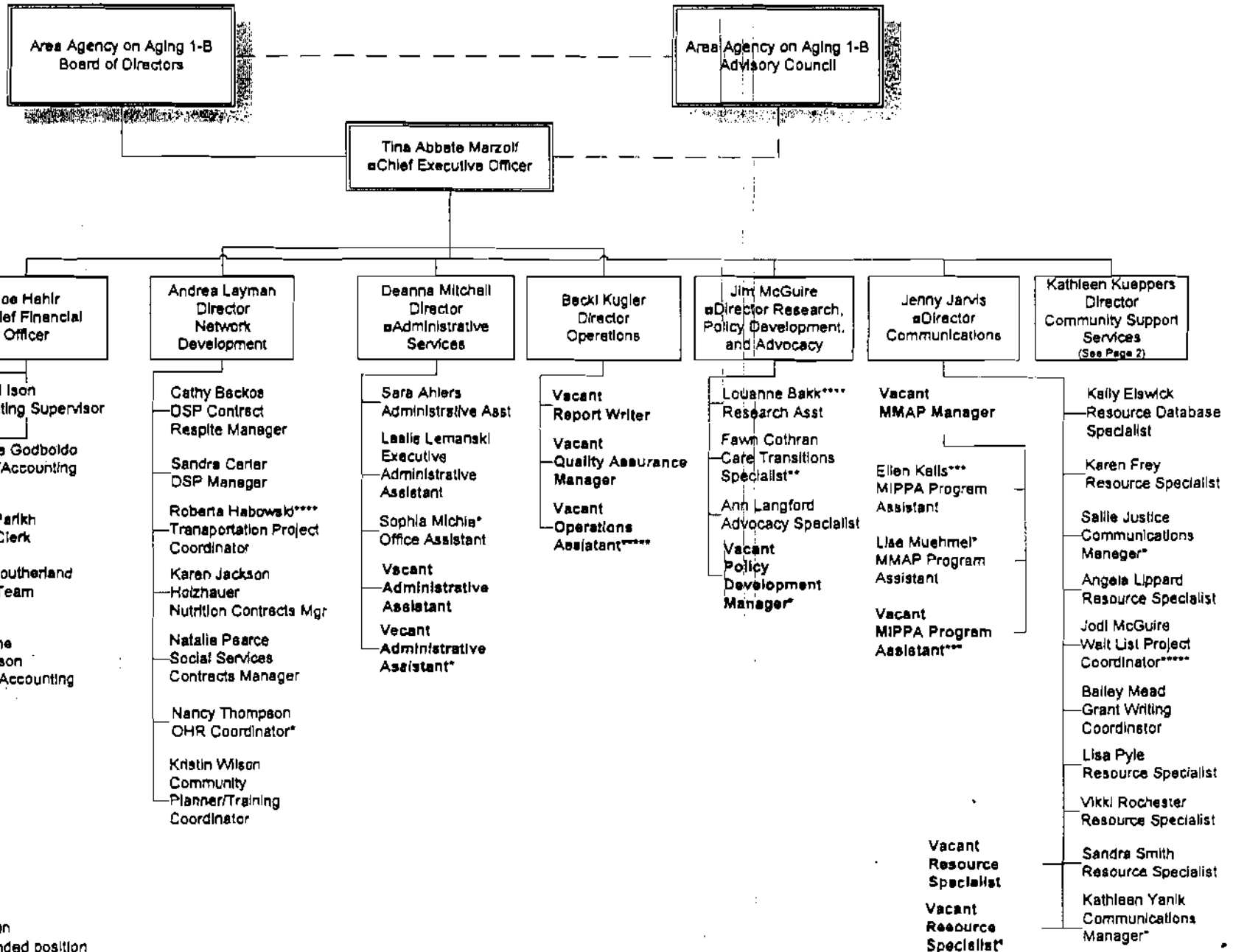
1. Each medication being taken
2. The dosage for each medication
3. Label instructions for use for each medication
4. Level of service provided and initials of person providing service
5. Date and time for each time services are provided

E. The program shall report any change in a participant's condition to the participant's physician(s) immediately.

**II. VENDOR RECORDS**

Vendors MUST maintain copies of the physician's orders in each participant record. This is in addition to other required information that must be maintained in the participant's records.
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**Area Agency on Aging 1-B**  
Organizational Chart  
Revised May 1, 2011

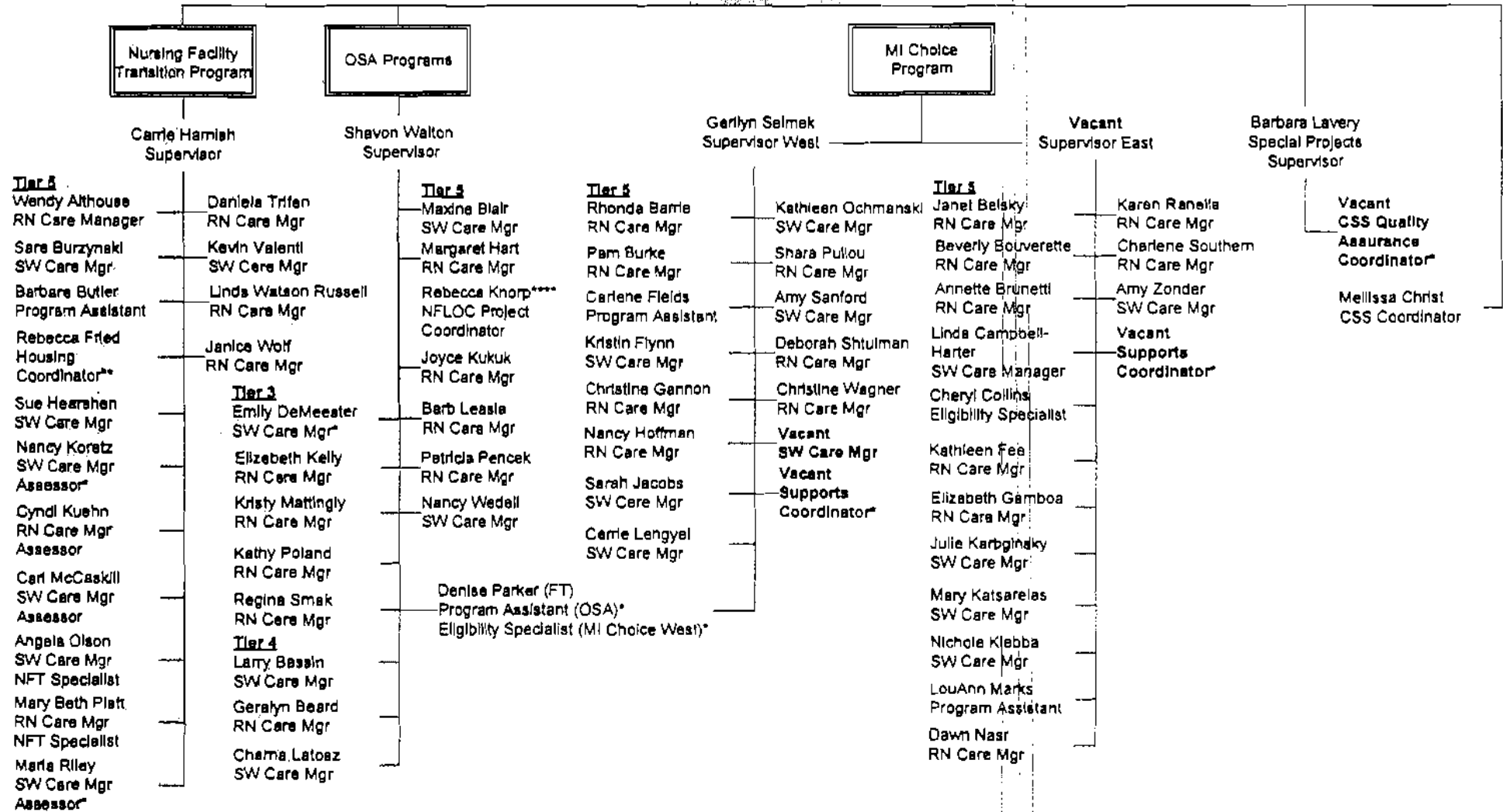


■ Top paid staff  
 \* Part-time position  
 \*\* Temporary grant funded position  
 \*\*\* Part-time, temporary, grant funded position  
 \*\*\*\* Contract position  
 \*\*\*\*\* Part-time, temporary position

# Area Agency on Aging 1-B Organizational Chart

Revised May 1, 2011  
Page 2

**Kathleen Kueppers**  
Director  
Community Support  
Services



\* Part-time position  
 \*\* Temporary grant funded position  
 \*\*\* Part-time, temporary, grant funded position  
 \*\*\*\* Contract position  
 \*\*\*\*\* Part-time, temporary position





## MICHIGAN OFFICE OF SERVICES TO THE AGING

### ANNUAL & MULTI YEAR IMPLEMENTATION PLANS (AMPs)

Area Agency On Aging 1-B

FY: 2012

#### Assurance & Certificates

#### ASSURANCE OF COMPLIANCE

Assurance of Compliance with Title VI of the Civil Rights Act of 1964, Section 504 of the Rehabilitation Act of 1973, Title IX of the Education Amendments of 1972, and the Age Discrimination Act of 1975.

The Applicant provides this assurance in consideration of and for the purpose of obtaining Federal grants, loans, contracts, property, discounts or other Federal financial assistance from the Department of Health and Human Services.

#### THE APPLICANT HEREBY AGREES THAT IT WILL COMPLY WITH:

1. Title VI of the Civil Rights Act of 1964 (Pub. L. 88-352), as amended, and all requirements imposed by or pursuant to the Regulation of the Department of Health and Human Services (45 C.F.R. Part 80), to the end that, in accordance with Title VI of that Act and the Regulation, no person in the United States shall, on the ground of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under any program or activity for which the Applicant receives Federal financial assistance from the Department.
2. Section 504 of the Rehabilitation Act of 1973 (Pub. L. 93-112), as amended, and all requirements imposed by or pursuant to the Regulation of the Department of Health and Human Services (45 C.F.R. Part 84), to the end that, in accordance with Section 504 of that Act and the Regulation, no otherwise qualified handicapped individual in the United States shall, solely by reason of his handicap, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity for which the Applicant receives Federal financial assistance from the Department.
3. Title IX of the Educational Amendments of 1972 (Pub. L. 92-318), as amended, and all requirements imposed by or pursuant to the Regulation of the Department of Health and Human Services (45 C.F.R. Part 86), to the end that, in accordance with Title IX and the Regulation, no person in the United States shall, on the basis of sex, be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under any education program or activity for which the Applicant receives Federal financial assistance from the Department.
4. The Age Discrimination Act of 1975 (Pub. L. 94-135), as amended, and all requirements imposed by or pursuant to the Regulation of the Department of Health and Human Services (45 C.F.R. Part 91), to the end that, in accordance with the Act and the Regulation, no person in the United States shall, on the basis of age, be denied the benefits of, be excluded from participation in, or be subjected to discrimination under any program or activity for which the Applicant receives Federal financial assistance from the Department.

The Applicant agrees that compliance with this assurance constitutes a condition of continued receipt of Federal financial assistance, and that it is binding upon the Applicant, its successors, transferees and assignees for the period during which such assistance is provided. If any real property or structure thereon is provided or improved with the aid of Federal financial assistance extended to the Applicant by the Department, this assurance shall obligate the Applicant, or in the case of any transfer of such property, any transferee, for the period during which the real property or structure is used for a purpose for which the



## MICHIGAN OFFICE OF SERVICES TO THE AGING

### ANNUAL & MULTI YEAR IMPLEMENTATION PLANS (AMPs)

Area Agency On Aging 1-B

FY: 2012

Federal financial assistance is extended or for another purpose involving the provision of similar services or benefits. If any personal property is so provided, this assurance shall obligate the Applicant for the period during which it retains ownership or possession of the property. The Applicant further recognizes and agrees that the United States shall have the right to seek judicial enforcement of this assurance.

#### ASSURANCES AND CERTIFICATIONS

The undersigned agency, designated by the Michigan Commission on Services to the Aging to act as the Area Agency on Aging within a given planning and service area, agrees to the following:

1. That the Annual Implementation Plan shall cover the current Fiscal Year 2011.
2. To administer its Annual Implementation Plan in accordance with the Older Americans Act, the Older Michiganians Act, federal and state rules, and policies of the Michigan Commission on Services to the Aging as set forth in publications and policy directives issued by the Michigan Office of Services to the Aging.
3. To make revisions necessitated by changes in any of the documents listed in point two in accordance with directives from the Michigan Office of Services to the Aging.
4. That any proposed revisions to the Annual Implementation Plan initiated by the Area Agency on Aging will be made in accordance with procedures established by the Michigan Office of Services to the Aging.
5. That funds received from the Michigan Office of Services to the Aging will only be used to administer and fund programs outlined in the Annual Implementation Plan approved by the Michigan Commission on Services to the Aging.
6. That the Area Agency on Aging will undertake the duties and perform the project responsibilities described in the Annual Implementation Plan in a manner that provides service to older persons in a consistent manner over the entire length of the Annual Implementation Plan and to all parts of the planning and service area.
7. That program development funds will be used to expand and enhance services in accordance with the initiatives and activities set forth in the approved Area Implementation Plan.
8. That all services provided under the Annual Implementation Plan are in agreement with approved service definitions and are in compliance with applicable minimum standards for program operations as approved by the Michigan Commission on Services to the Aging and issued by the Michigan Office of Services to the Aging, including Care Management.
9. That the Area Agency on Aging will comply with all conditions and terms contained in the Statement of Grant Award issued by the Michigan Office of Services to the Aging.
10. That the Area Agency on Aging may appeal actions taken by the Commission on Services to the Aging with regard to the Annual Implementation Plan, or related matters, in accordance with procedures issued by



## MICHIGAN OFFICE OF SERVICES TO THE AGING

### ANNUAL & MULTI YEAR IMPLEMENTATION PLANS (AMPs)

Area Agency On Aging 1-B

FY: 2012

the Michigan Office of Services to the Aging in compliance with the requirements of the Older Michiganians Act and Administrative Rules.

11. That the AAA will coordinate planning, identification, assessment of needs, and provision of services for older individuals with disabilities, with particular attention to individuals with severe disabilities, and with agencies that develop or provide services for individuals with disabilities.

12. That the AAA has in place a grievance procedure for eligible individuals who are dissatisfied with or denied services.

13. That the AAA will send copies of the Annual Implementation Plan to all local units of government seeking approval as instructed in the Annual Plan instructions.

14. That the AAA Governing Board and Advisory Council have reviewed and endorsed the Annual Implementation Plan.

15. That the Area Agency on Aging will comply with all conditions and terms of Title VI of the Civil Rights Act of 1964, Section 504 of the Rehabilitation Act of 1973, Title IX of the Education Amendments of 1972, and the Age Discrimination Act of 1975. The Applicant agrees that compliance with this assurance constitutes a condition of continued receipt of Federal financial assistance, and that it is binding upon the Applicant, its successors, transferees and assignees for the period during which such assistance is provided. If any real property or structure thereon is provided or improved with the aid of Federal financial assistance extended to the Applicant by the Department, this assurance shall obligate the Applicant, or in the case of any transfer of such property, any transferee, for the period during which the real property or structure is used for a purpose for which the Federal financial assistance is extended or for another purpose involving the provision of similar services or benefits. If any personal property is so provided, this assurance shall obligate the Applicant for the period during which it retains ownership or possession of the property. The Applicant further recognizes and agrees that the United States shall have the right to seek judicial enforcement of this assurance.

16. That the Area Agency on Aging will comply with all conditions and terms of The Elliot Larsen Civil Rights Act, PA 453 of 1976 and the Persons With Disabilities Civil Rights Act, PA 220 of 1976. The Applicant provides this assurance in consideration of and for the purpose of obtaining State of Michigan Federal grants, loans, contracts, property, discounts or other State and Federal financial assistance from the Michigan Office of Services to the Aging.

The signatory on the Signature Page indicates that the Area Agency on Aging is submitting the current Fiscal Year Annual or Multi-Year Implementation Plan that describes the initiatives and activities which will be undertaken on behalf of older persons within the planning and service area. We assure that these documents and subsequent Annual Implementation Plans represent a formal commitment to carry out administrative and programmatic responsibilities and to utilize federal and state funds as described.

#### **ASSURANCE OF COMPLIANCE WITH THE ELLIOT LARSEN CIVIL RIGHTS ACT**

Assurance of compliance with the Elliot Larsen Civil Rights Act, PA 453 of 1976 and the Persons With Disabilities Civil Rights Act, PA 220 of 1976.



**MICHIGAN OFFICE OF SERVICES TO THE AGING**

**ANNUAL & MULTI YEAR IMPLEMENTATION PLANS (AMPs)**

Area Agency On Aging 1-B

FY: 2012

The Applicant provides this assurance in consideration of and for the purpose of obtaining State of Michigan Federal grants, loans, contracts, property, discounts or other State and Federal financial assistance from the Michigan Office of Services to the Aging.

The Applicant hereby agrees that it will comply with:

**Non-Discrimination:** In the performance of any grant, contract, or purchase order resulting here from, the Contractor agrees not to discriminate against any employee or applicant for employment or service delivery and access, with respect to their hire, tenure, terms, conditions or privileges of employment, programs and ~~services provided or any matter directly or indirectly related to employment, because of race, color, religion, national origin, ancestry, age, sex, height, weight, marital status, physical or mental disability unrelated to the individual's ability to perform the duties of the particular job or position.~~ The Contractor further agrees that every subcontract entered into for the performance of any grant, contract, or purchase order resulting here from will contain a provision requiring non-discrimination in employment, service delivery and access, as herein specified binding upon each subcontractor. This covenant is required pursuant to the Elliot Larsen Civil Rights Act, 1976 PA 453, as amended, MCL 37.2201 et seq, and the Persons with Disabilities Civil Rights Act, 1976 PA 220, as amended MCL 37.1101 et seq, and any breach thereof may be regarded as a material breach of the grant, contract, or purchase order.

# **RECYCLABLE PAPER**

**MACOMB COUNTY BOARD OF COMMISSIONERS  
RESOLUTION PLEDGING LIMITED TAX FULL FAITH AND CREDIT FOR THE  
OAKLAND MACOMB INTERCEPTOR DRAIN DRAINAGE DISTRICT BONDS  
(LIMITED TAX GENERAL OBLIGATION), SERIES 2011A**

WHEREAS, pursuant to the authorization provided in Chapter 21 of the Drain Code, the Drainage Board of the Oakland Macomb Interceptor Drain Drainage District (the "Drainage District") expects to provide for the issuance of one or more series of bonds to finance costs relating to the project described on Schedule I (the "Project"), and the costs of issuance of such bonds; and

WHEREAS, all or a portion of such bonds will be sold to the Michigan Finance Authority ("Authority") under the State Revolving Fund Program; and

WHEREAS, such bonds will be payable in part from the collection of special assessments against public corporations in Oakland and Macomb Counties in the Drainage District, said special assessments to be duly confirmed as provided in the Drain Code; and

WHEREAS, pursuant to a Corrected Final Order of Apportionment dated July 20, 2010 adopted by the Drainage Board for the Drainage District, the cost of the Project has been apportioned against public corporations in Oakland County as follows: City of Auburn Hills (3.3059%), Independence Township (includes City of Clarkston) (3.1622%), City of Lake Angelus (0.0359%), City of Rochester (2.9035%), City of Rochester Hills (12.9326%), Oakland Township (2.0159%), Orion Township (4.6139%), Oxford Township (2.4184%), Village of Lake Orion (0.6612%), Village of Oxford (1.1499%), Waterford Township (13.4608%), and West Bloomfield Township (1.8398%); and

WHEREAS, pursuant to a Corrected Final Order of Apportionment dated July 20, 2010 adopted by the Drainage Board for the Drainage District, the cost of the Project has been apportioned against public corporations in Macomb County as follows: Chesterfield Township (3.9434%), City of Fraser (2.3239%), City of Sterling Heights (16.4901%), City of Utica (0.9289%), Clinton Township (11.2458%), Harrison Township (3.0015%), Lenox Township (0.2519%), Macomb Township (6.7545%), Shelby Township (4.7641%), Village of New Haven (0.5379%), and Washington Township (1.2580%); and,

WHEREAS, the Drainage Board of the Oakland Macomb Interceptor Drain has or will authorize and provide for the issuance by the Oakland-Macomb Interceptor Drain Drainage District of its Drain Bonds, Series 2011A, in the aggregate principal amount of not to exceed \$50,000,000 (the "Series 2011A Bonds") to defray part of the costs of the Project; and

WHEREAS, Section 526 of Act 40, Public Acts of Michigan, 1956, as amended (the "Drain Code"), authorizes a county to pledge its full faith and credit for the payment of obligations issued under Chapter 21 of the Drain Code, if the county board of commissioners has adopted a resolution by two-thirds (2/3) vote of its members-elect to that effect; and

WHEREAS, the Series 2011A Bonds are to be designated Oakland Macomb Interceptor Drain Drainage District Bonds (Limited Tax General Obligation), Series 2011A, with such modifications and other designations as may be approved by resolution of the Drainage Board, in an aggregate principal amount not to exceed \$50,000,000, with such bonds expected to be issued in approximately September 2011, bearing interest at the rates and maturing in such amounts and at such times as may be determined pursuant to the resolution of the Drainage Board; and

WHEREAS, said Project is immediately necessary to protect and preserve the public health, and it is in the best interest of Macomb County that the Drain Bonds be sold and secured by a pledge of the full faith and credit of Macomb County, as authorized by Section 526 of the Drain Code; and

WHEREAS, the Board of Commissioners of Oakland County is expected to adopt a similar resolution pledging its full faith and credit for the payment of the Drain Bonds.

NOW, THEREFORE, BE IT RESOLVED BY THE MACOMB COUNTY BOARD OF COMMISSIONERS:

1. Pursuant to the authorization provided in Section 526 of the Drain Code, the Macomb County Board of Commissioners, by a majority vote of at least two-thirds (2/3) of its members-elect, does hereby irrevocably pledge the full faith and credit of Macomb County for the prompt payment of the principal of and interest on the Series 2011A Bonds, in one or more series, not to exceed in the aggregate \$50,000,000, and does agree that in the event any public corporations in Macomb County shall fail or neglect to account to the Macomb County Treasurer for the amount of any special assessment installment and interest (in anticipation of which the bonds are issued) when due, then the amount thereof shall be advanced from the funds of Macomb County, and the Macomb County Treasurer is directed to make such advancement to the extent necessary.

2. In the event that, pursuant to said pledge of its full faith and credit Macomb County advances out of Macomb County funds all or any part of the principal and interest due on the bonds, it shall be the duty of the Macomb County Treasurer, for and on behalf of Macomb County, to take all actions and proceedings and pursue all remedies permitted or authorized by law for the reimbursement of such sums so paid.

3. All resolutions and parts of resolutions insofar as they conflict with the provisions of this resolution be and the same hereby are rescinded.

## SCHEDULE I

Structural rehabilitation of the Oakland-Macomb Interceptor Drain and necessary ancillary construction:

Contract No. 3 – Segment 2 repair work is located along the Edison Corridor Interceptor and Oakland Arm Interceptor extending from the Northeast Sewage Pumping Station in the City of Detroit, through various private properties and the Amber Road Rights-of-Way, through International Transmission Company (ITC) corridor in the City of Warren, City of Sterling Heights, and through the 15 Mile Road, Dodge Park Road and Utica Road Rights-of-Way in the City of Sterling Heights. The work is within the City of Detroit, City of Sterling Heights and the City of Warren, Michigan. The proposed contract work for the OMID Segment 2 program, generally includes preliminary rehabilitation efforts including flow control, leak sealing, grouting of potential voids, pipe surface re-lining and spot repairs and consist of the following construction:

1. Control Structure No. 11- PCI 5 Access Structure:

This is a 29-foot inside diameter cylindrical access shaft is located on the DWSD North East Pump Station property just south of 8 Mile Road. The construction of the PCI 5 access structure will include temporary dewatering, excavation, construction of a temporary circular earth retention system, temporary flume in sewer, concrete base slab and walls, backfill, and site restoration. The shaft cover will be constructed from precast concrete units. The shaft walls will include guide rails/grooves for future gate installation.

2. Access Manhole # 104A - PCI 6 Access Structure:

The structure is approximately 12 foot diameter, cylindrical access shaft located south of Interstate 696 near Palomiuo Avenue. The construction of Manhole #104A will include temporary dewatering, excavation, construction of a temporary circular earth retention system, concrete and steel walls, backfill, and site restoration. The shaft cover will be constructed of reinforced concrete.

3. North East Pump Station Modifications and Implementation of Flow Control:

Modifications to the Northeast Sewage Pumping Station include the installation of a new 1250 HP variable speed pump, electrical variable speed drive, switch gear, 130 HP pump, controls, piping, wiring, SCADA radio and internet networking, valves and related appurtenances, for both pumps; required for dewatering the OMID sewage transmission system, allowing the contractor to enter the 100 feet deep interceptor to perform structural rehabilitation of the piping. As part of the work, the Contractor will also be responsible for the operation of these new pumps, along with existing upstream flow control gate structures and a temporary pump station, to manage flow in the interceptor system in accordance with a comprehensive flow control scheme.

4. Structural Piping Rehabilitation:

The contractor will perform various types of structural pipe repair and rehabilitation at selected locations along PCI-5, PCI-6, PCI-7, and PCI-8. These will include cementitious grouting of voids outside the interceptor, sealing of leaks with chemical grout in areas where there is running or gushing infiltration, isolated liner repairs, repair of holes and localized wall erosions at locations as directed by the Engineer. Additionally, in specified sections, glass fiber reinforced



shotcrete will be applied to the inner surface of the pipe wall. This work also includes the repair and rehabilitation of the existing control structure CS-4. The construction of small diameter drop shafts at various locations along the sewer alignment will be constructed to aid in delivery of relining, chemical and cementitious material in order to accomplish the work.

I hereby certify that the foregoing is a true and complete copy of a resolution adopted by the Board of Commissioners of the County of Macomb, Michigan, at its regular meeting held on \_\_\_\_\_, 2011, at 7:00 o'clock p.m., local time, and that said meeting was conducted and public notice of said meeting was given pursuant to and in full compliance with the Open Meetings Act, being Act 267, Public Acts of Michigan, 1976, and that the minutes of said meeting were kept and will be or have been made available as required by said Act.

I further certify that the following Members were present at said meeting:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

and that the following Members were absent:

\_\_\_\_\_  
\_\_\_\_\_

I further certify that Member \_\_\_\_\_ moved adoption of said resolution and that Member \_\_\_\_\_ supported said motion.

I further certify that the following Members voted for adoption of said resolution:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

and that the following Members voted against adoption of said resolution:

\_\_\_\_\_  
\_\_\_\_\_

\_\_\_\_\_  
Carmella Sabaugh  
Macomb County Clerk  
Dated: \_\_\_\_\_, 2011